

LIBRARIAN II (Reference)

FLSA Status – Non-Exempt

EEO Code – B/Professionals

Class Code – E243

GENERAL DESCRIPTION OF THE DUTIES

This position provides professional library services associated with reference, readers' advisory, and interlibrary loan services; coordinates outreach, teen, or volunteer services; and conducts training in the use of Library technology.

SUPERVISION RECEIVED

This position receives direct supervision from the Senior Librarian and may receive assignments and direction from higher classification Library staff.

SUPERVISION EXERCISED

Supervision is not a normal responsibility of this position. This position may provide training and orientation to newly assigned personnel and volunteers on Library policies and practices.

ESSENTIAL DUTIES AND RESPONSIBILITIES

The duties and responsibilities listed should not be construed to be all-inclusive. The essential job duties will include other responsibilities as assigned and required.

1. Provides reference services for Library patrons which include conducting reference interviews, conducting research, performing computer and on-line searches, directing customers to appropriate internal or external sources, matching interest and abilities to library materials, and compiling book and web site lists, bibliographies, and other resources.
2. Instructs patrons in the use of library materials and technology, the organization of the library, and the use of computer systems, including full-text database and Internet searching, CD ROM applications, and Internet access. Troubleshoots basic computer problems.
3. Develops and facilitates Teen Advisory Council.
4. Performs tasks associated with selecting, ordering, and maintaining Library materials in specific collections; keeps records of orders.
5. Schedules, arranges, and publicizes displays.
6. Processes requests from patrons for NVL and interlibrary loan materials, maintains related records and statistics, and processes materials when received and returned.
7. Plans and implements the homebound program, the teen program, or the volunteer program, recruits and trains volunteer assistants; maintains records.

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8. Selects, prepares and reserves materials as requested by groups or individuals; compiles bibliographies on selected subjects for patrons and reference use.
9. Develops Library programs for adults under the supervision of the Library Director.
10. Writes book reviews for local newspaper, as required.
11. Opens and closes the reference section as required, turns on/off equipment; schedules and assists in setting up displays.
12. Performs work in accordance with federal, state, City, and Library employment and safety laws, rules, and standards.

OTHER JOB FUNCTIONS

1. Provides assistance in other Library areas based on workload needs.
2. Maintains proficiency by attending workshops and conferences, working on City and professional committees, reading materials, and meeting with others in areas of responsibility.
3. Performs related work as required.

KNOWLEDGE, SKILLS AND ABILITIES

Knowledge of:

- Principles and practices of library science and the philosophy of public library service;
- •Basic library reference services practices and procedures, and collection development;
- •Principles of customer service; and
- •Knowledge of computer applications in a networked environment, including bibliographic and full-text database searching, Internet searching, word processing and basic troubleshooting.

Skills in:

- •Coordinating library programs such as the homebound program or volunteer program;
- •Multi-tasking;
- •Conducting reference interviews to understand informational and recreational reading needs; and
- •Communicating effectively with others from diverse backgrounds.

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Ability to:

- Establish and maintain effective working relationships with the general public, local officials, and employees; and
- Maintain confidential and sensitive information.

EDUCATION AND EXPERIENCE

Any equivalent combination of education and experience that demonstrates the knowledge, skills, and abilities is qualifying. A typical way to qualify would be a Bachelor's Degree in a subject area including college level coursework in library and/or information science, and responsible work experience involving extensive public contact.

DESIRABLE EXPERIENCE, TRAINING AND LICENSES

A Master's Degree in Library Science (MLS) is desirable. Fluency in English and Spanish is preferred for some positions.

PHYSICAL DEMANDS

While performing the duties of this position, an employee is frequently required to stand, sit, communicate, reach and manipulate objects, tools or controls. The position requires mobility and visual acuity. Duties involve moving materials weighing up to 10 pounds on a regular basis such as files, books, office equipment, etc., and infrequently weighing up to 25 pounds. Manual dexterity and coordination are required less than 50% of the work period while operating equipment such as a computer, calculator, and standard library or office equipment. Qualified individuals with a disability and known limitations will be reasonably accommodated to perform the essential functions of this position.

WORKING CONDITIONS

Usual library environment.

Approved By _____ Date _____
(Department Director)

Adopted By _____ Date _____
(City Manager)

Established: 10/94

Revised: 12/99

Revised: 05/00

Revised: 05/01

Revised: 07/06