# Visit Nichian ile

## City Council Session 23 May 2023

#### Founding Vision, Mission, & Values





#### Founding Vision, Mission, & Values

#### Vision

Cultivate the visitor economy in McMinnville to enhance quality of life for our community.

#### Mission

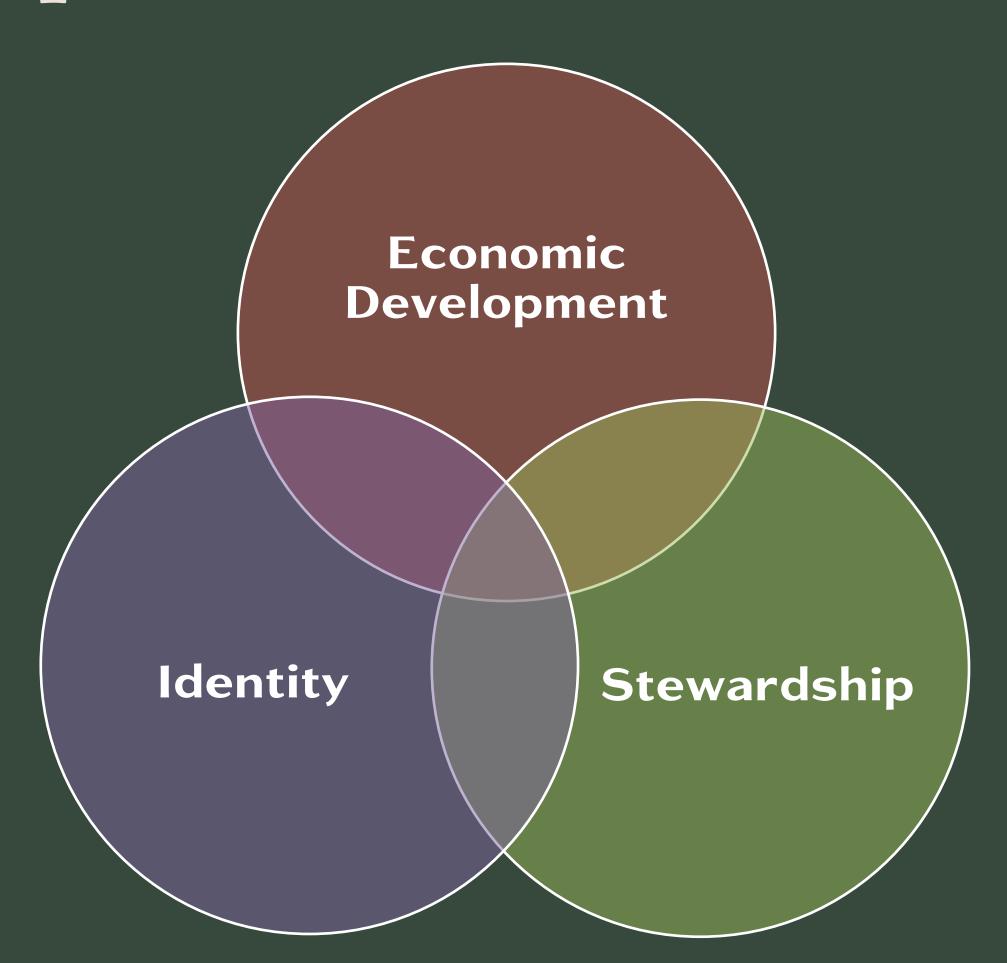
Guide the development of McMinnville as a year-round destination, responsibly promote its assets, and enrich the visitor experience while supporting livability for locals.

#### Values Statements

- Develop and nurture collaborative partnerships.
- Embrace innovation and possibility.
- Operate transparently, inclusively, and equitably.
- Honor community.



## Pillars of Sustainable Operation





## Pillars of Sustainable Operation

#### **Economic** Developing destination for the long term to attract new business & opportunities Development Increasing tax revenue for the City of McMinnville Creating living wage job opportunities for residents Expanding activities that can be enjoyed by visitors & locals alike **Stewardship** Investment in opportunities for arts, culture, & recreation Sustainable business practices Excellence in financial stability Championing a welcoming atmosphere for all **Identity** Creation & protection of 'brand' McMinnville – how the world views us Promotion of McMinnville's assets to visitors, locals, & new business Innovation, care, collaboration, & creativity in all endeavors Fostering positivity & possibility

#### Visit McMinnville Our Board



Erin Stephenson **Board Chair** Atticus Hotel, 3<sup>rd</sup> Street Flats, **Mack Theater** 



Courtney Cunningham **Board Vice Chair** Pizza Capo, Glint Creative



Teresa Smith Treasurer Citizens Bank



Ellen Brittan Past Treasurer **Brittan Vineyards** 



## Visit McMinnville Our Board



Jeff Towery
City Staff Liaison



Jenny Berg
City Staff Liaison



Adam Garvin
City Council Liaison



**Cindy Lorenzen**The Sage Restaurant



## Visit McMinnville Our Board





**Erin Gilchrist**A'Tuscan Estate B&B



**Dani Chisholm**McMenamins Hotel Oregon



Jen Feero
La Bella Casa &
Willamette West



Hallie Whyte
Soter Vineyards



## Visit McMinnville Our Staff



**Jeff Knapp** 

CEO/President 2015



Kitri McGuire

VP of Strategic Communications 2016



James Howe

Marketing
Coordinator
& Arts Liaison
2019



Lee McCollins

Marketing Manager 2022



## Visit McMinnville Our Staff





# Steve Halasz Founder & CEO Blue Room Research

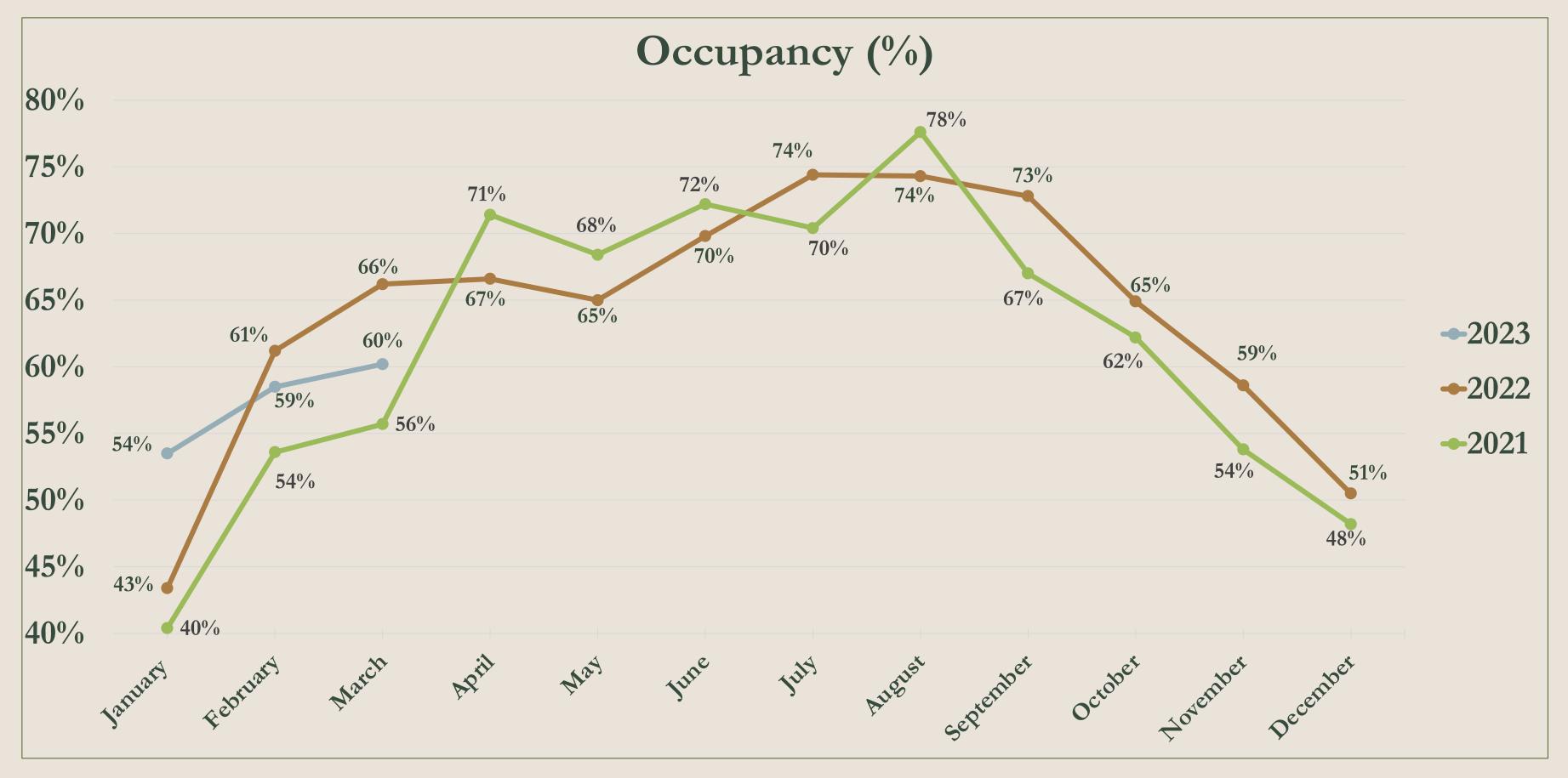


### STR Hotel Data

\*Does not include the Atticus Hotel or the Tributary Hotel



#### HOTEL OCCUPANCY BY MONTH

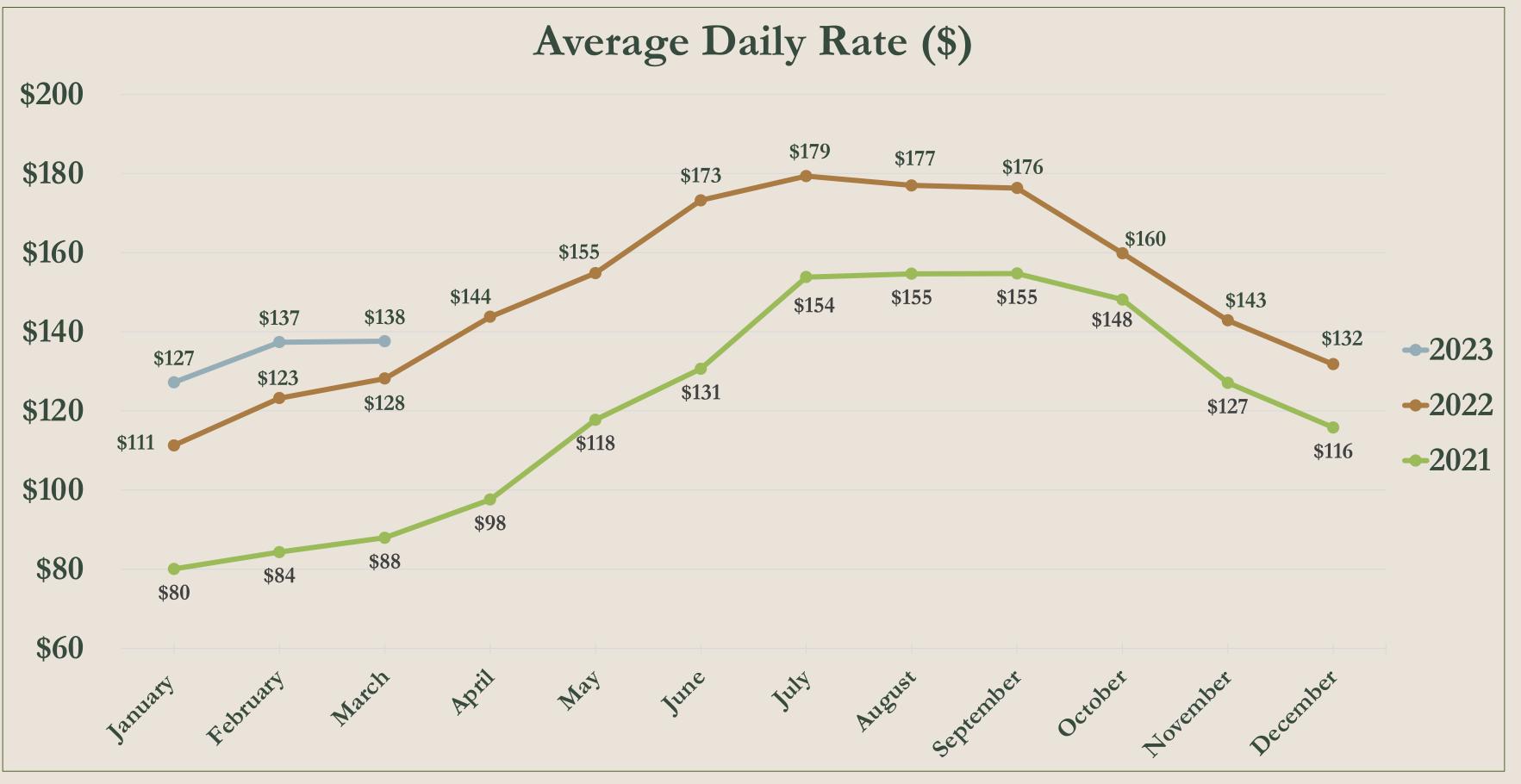




2021 Occupancy = 63.1%

2022 Occupancy = 64.1%

#### HOTEL AVERAGE DAILY RATE BY MONTH

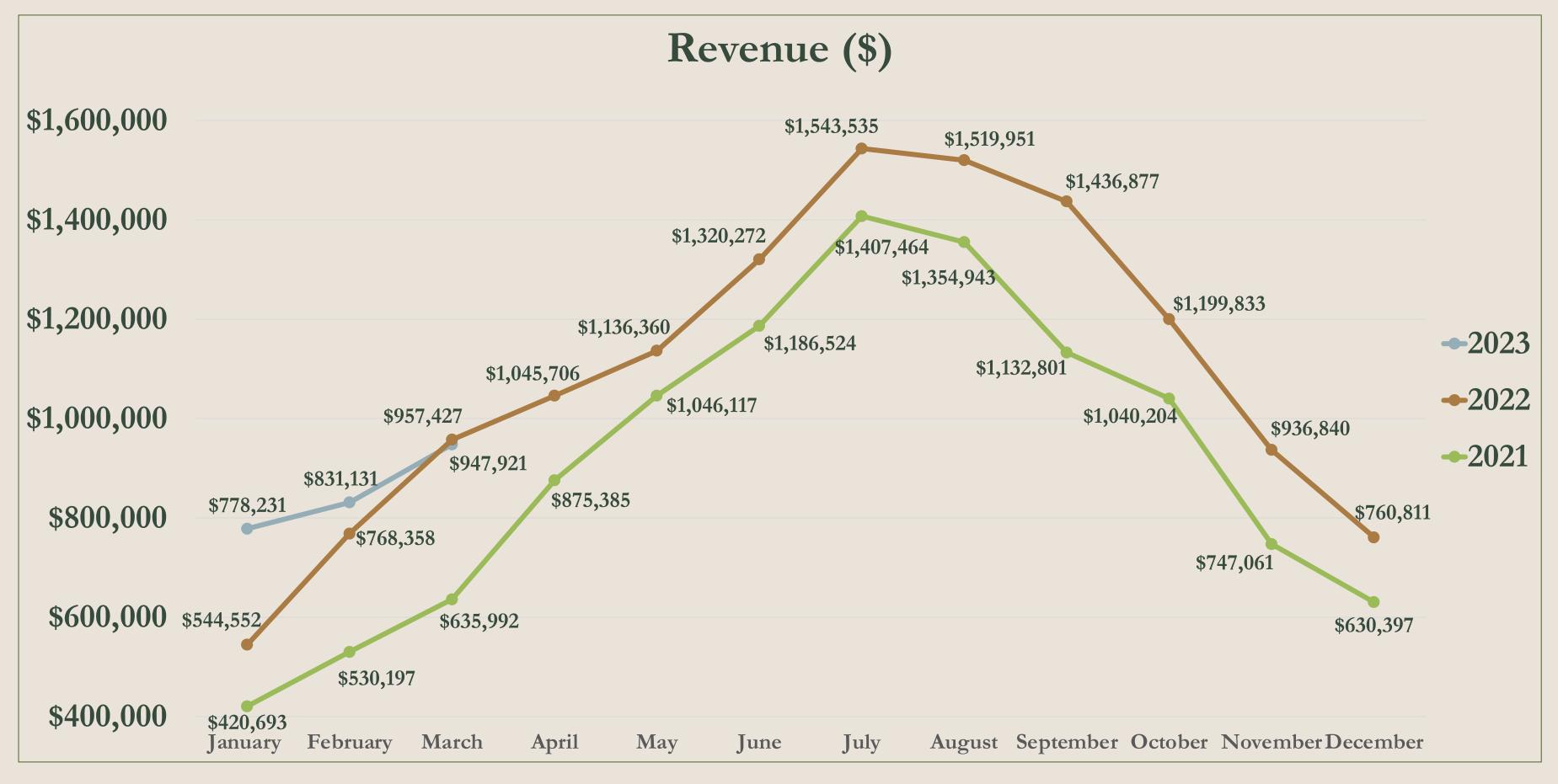




2021 ADR = \$116.18

2022 ADR = \$137.38

#### HOTEL REVENUE BY MONTH





# AirDNA Short Term Rental Data

(Airbnb & Vrbo listings)



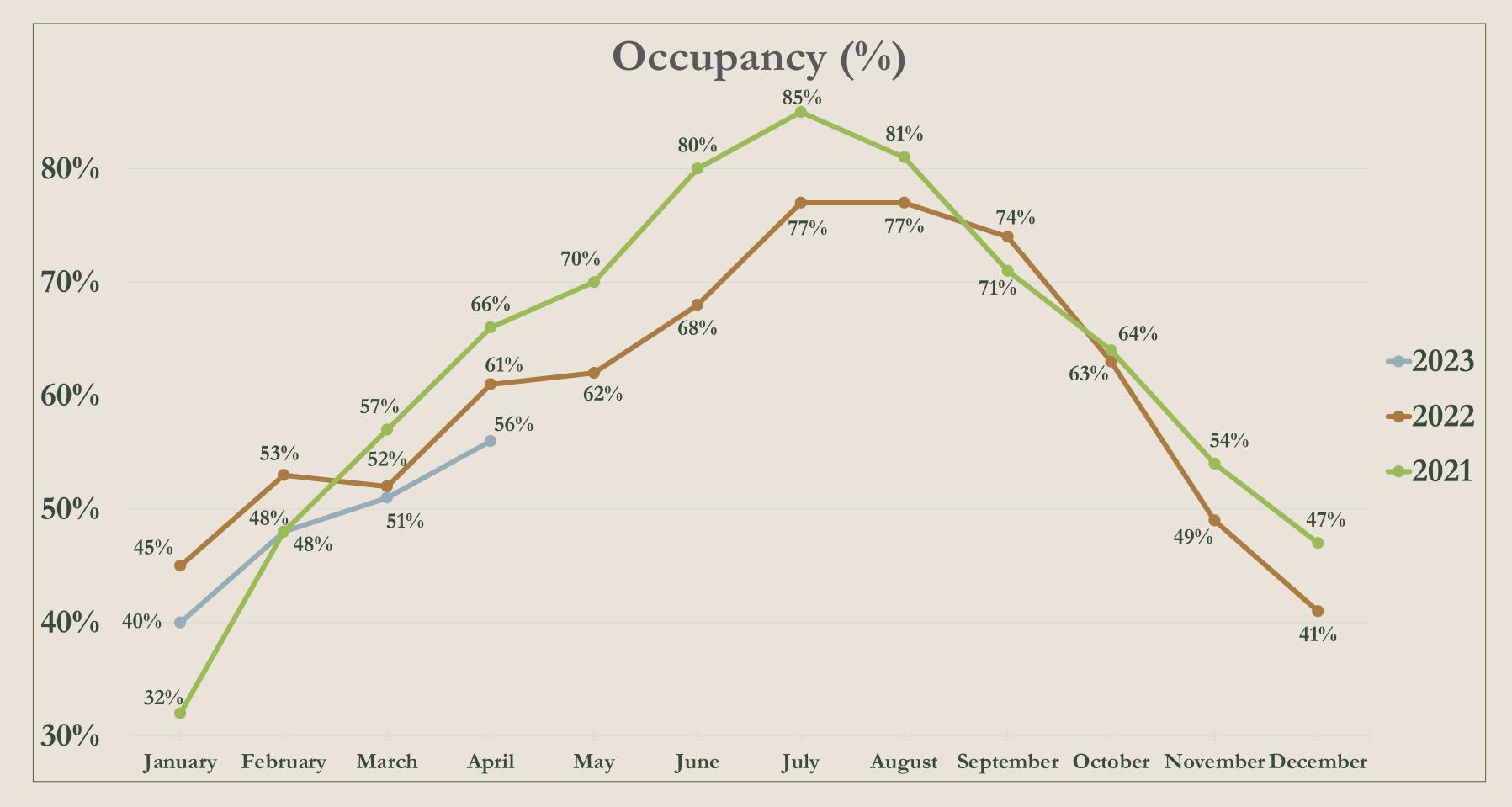
#### AIRDNA SHORT TERM RENTAL DATA – TOTAL AVAILABLE LISTINGS





Source: AirDNA

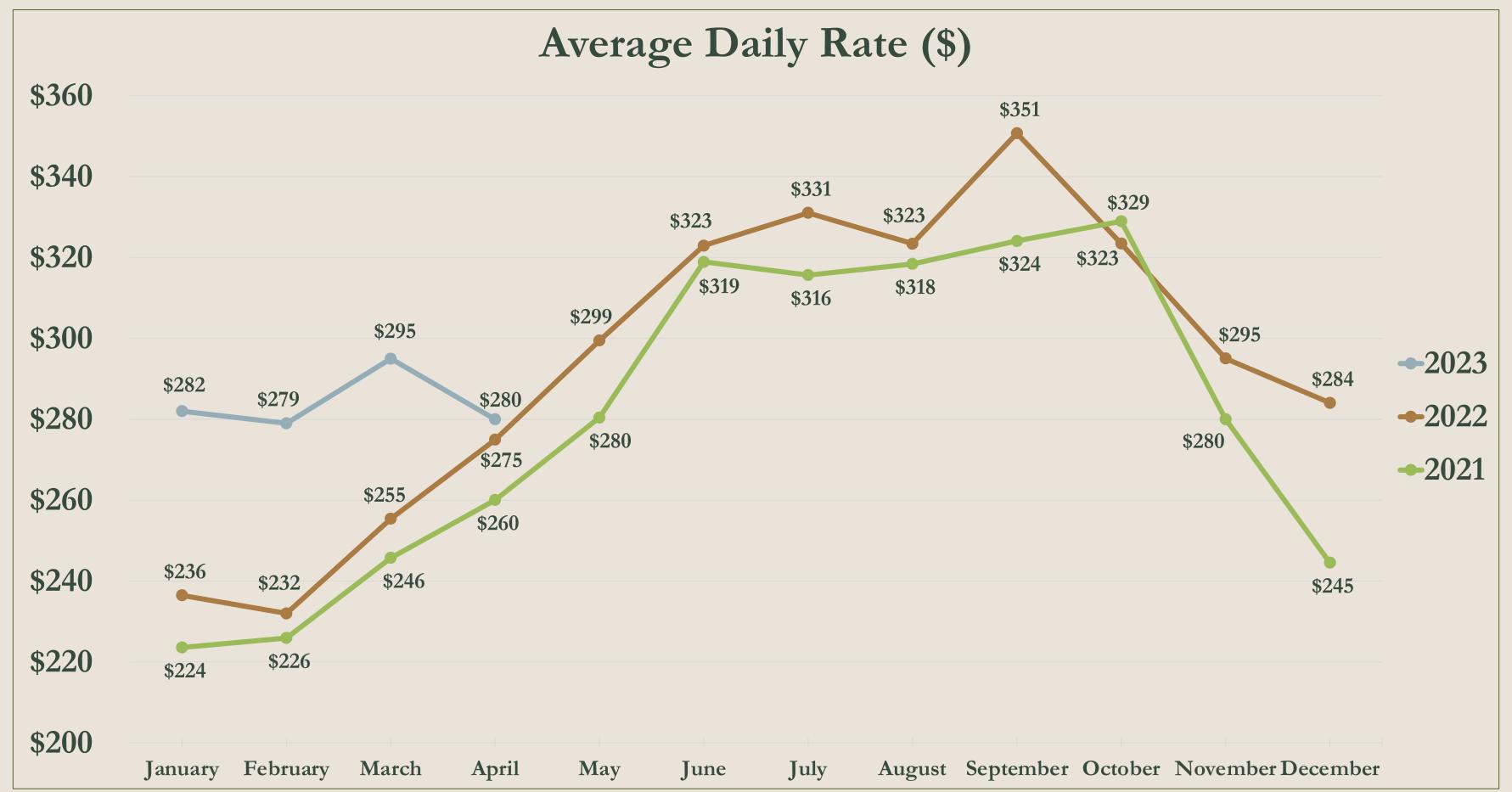
#### AIRDNA SHORT TERM RENTAL DATA - OCCUPANCY (%)





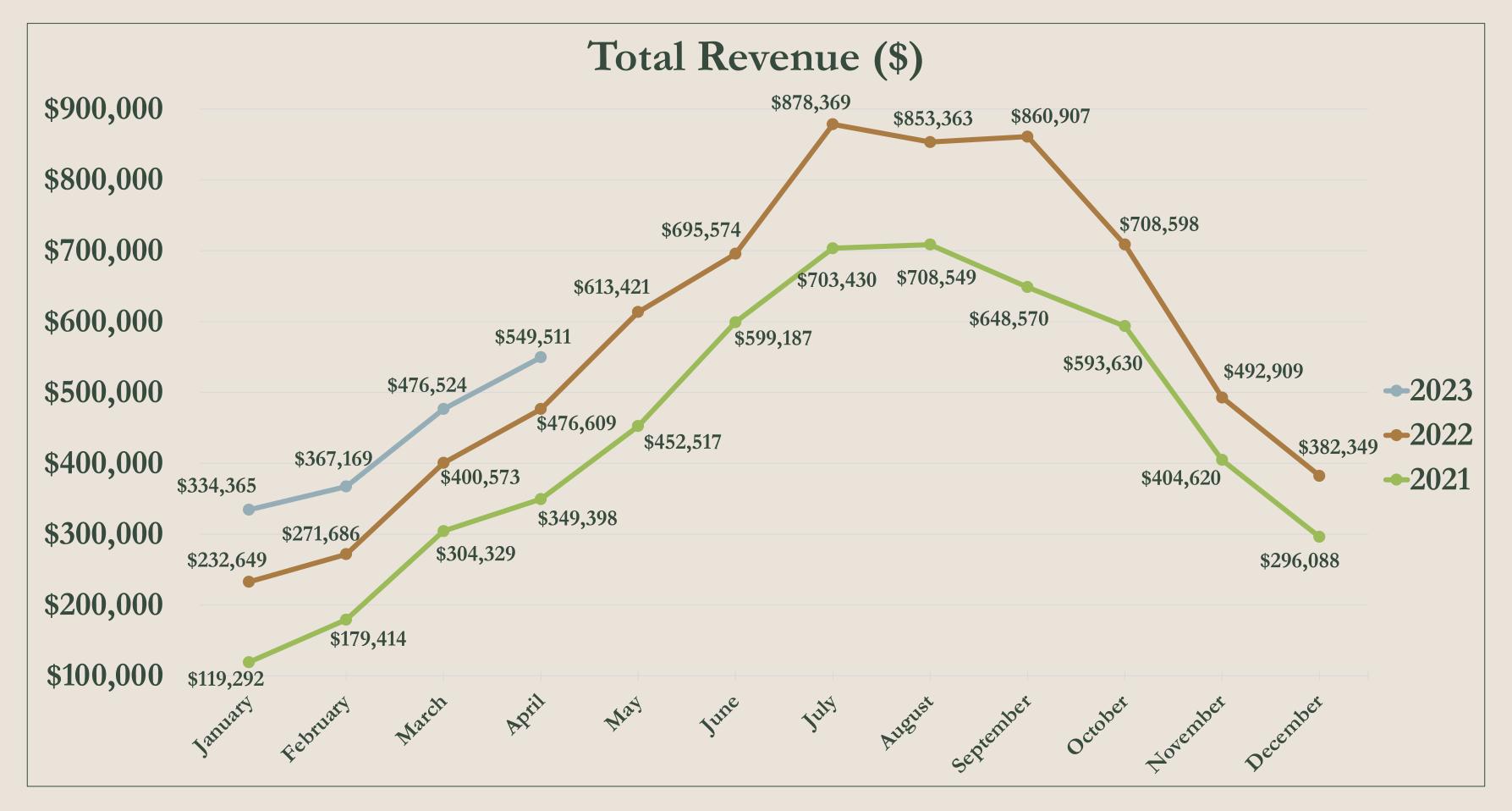
Source: AirDNA

#### AIRDNA SHORT TERM RENTAL DATA - AVERAGE DAILY RATE (\$)





#### AIRDNA SHORT TERM RENTAL DATA - TOTAL MARKET REVENUE (\$)





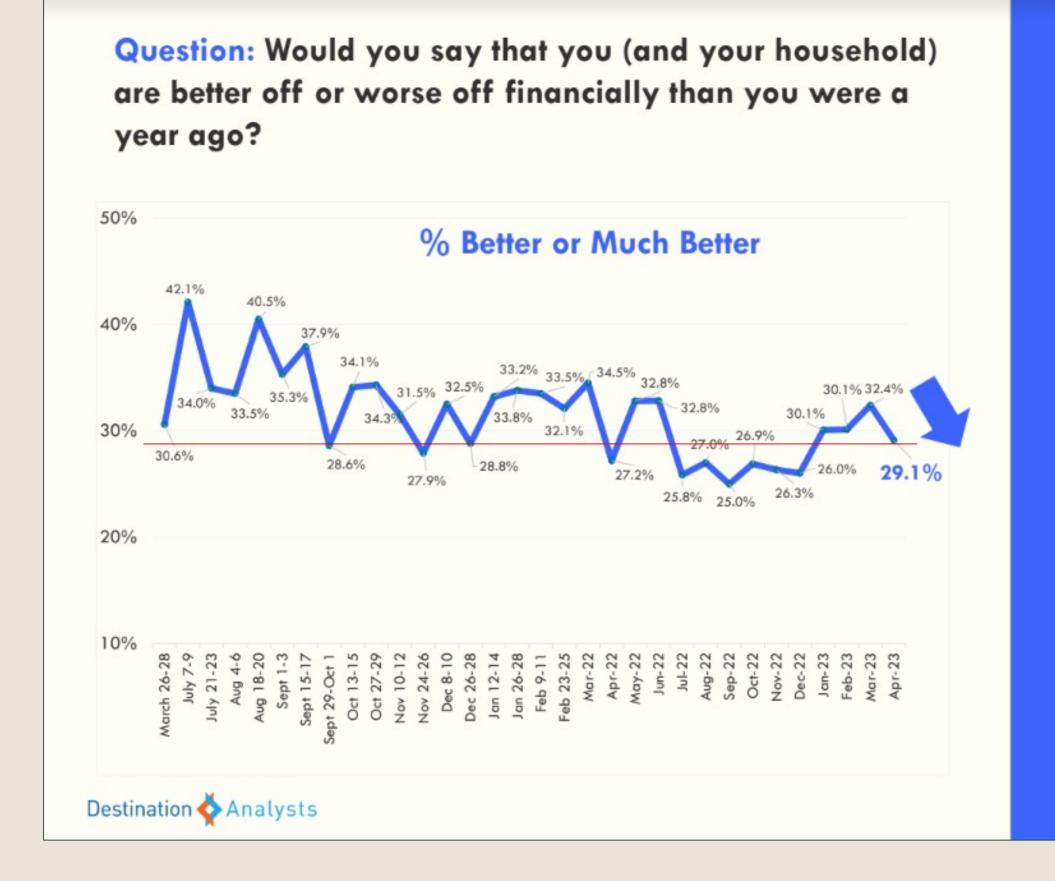
Source: AirDNA

#### Consumer Sentiment Data

# Longwoods International & Destinations Analysts



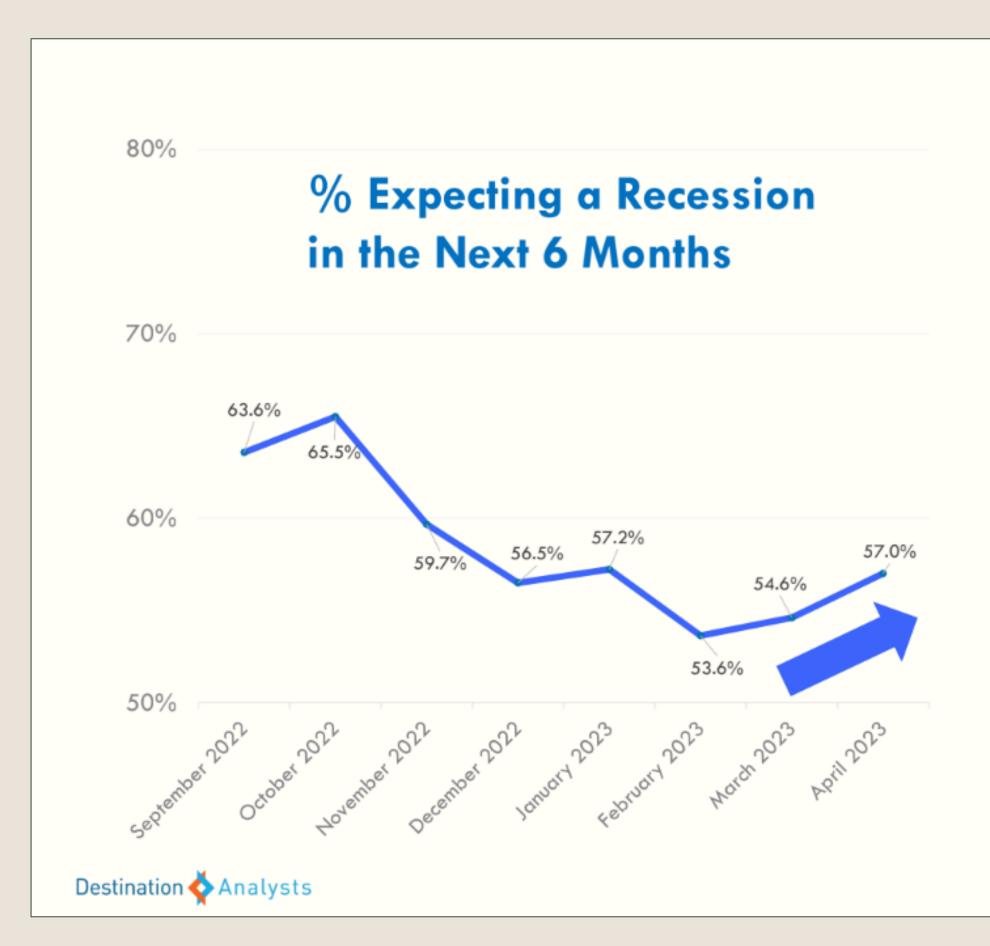
\*Survey Fielded April 16-21, 2023; Representative sample of adult American travelers; N=4,000+



Travelers aren't feeling quite as good about their current financial situation as they were a few months ago.



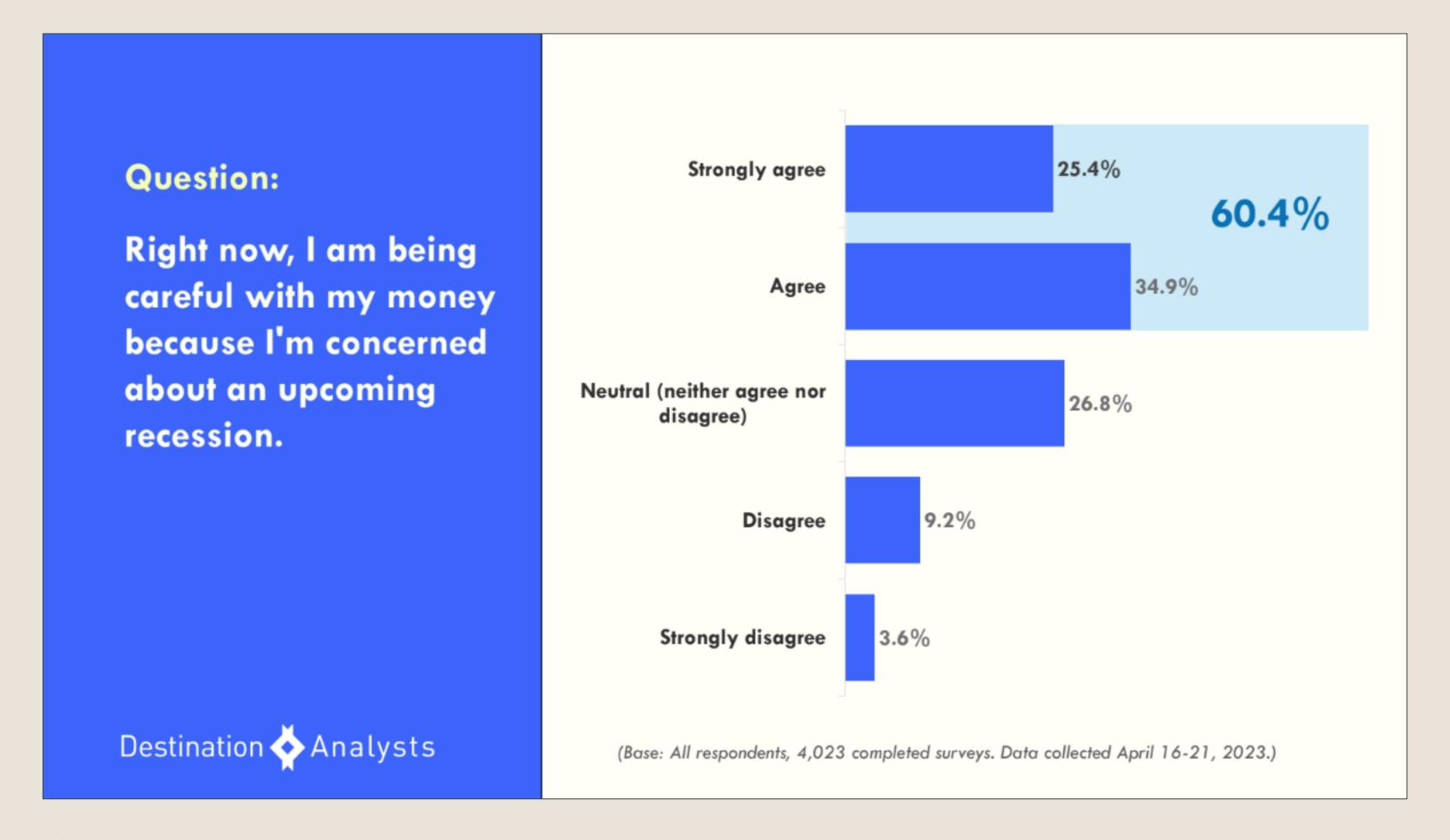
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Recessionary fears continue to be widespread.

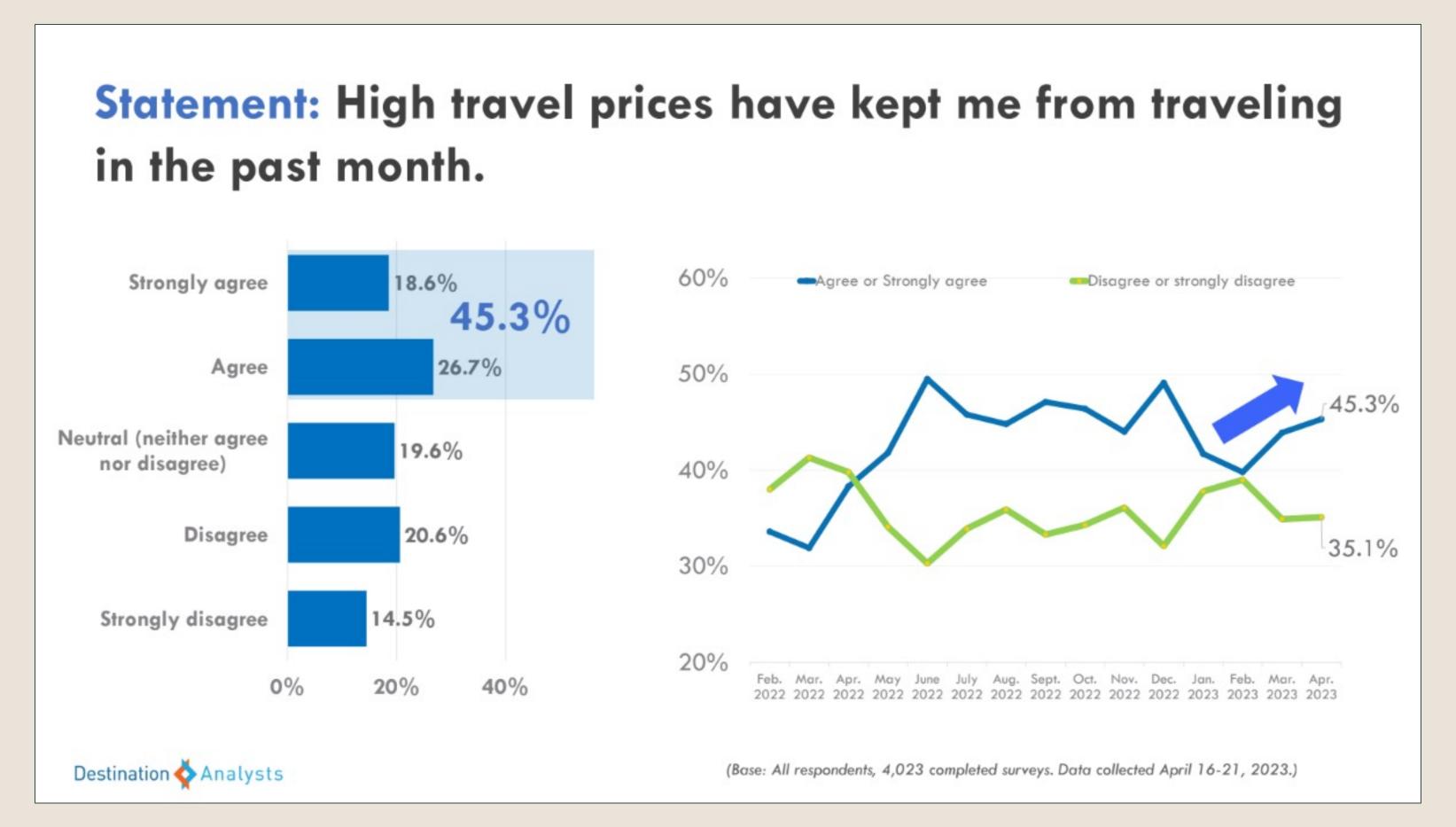


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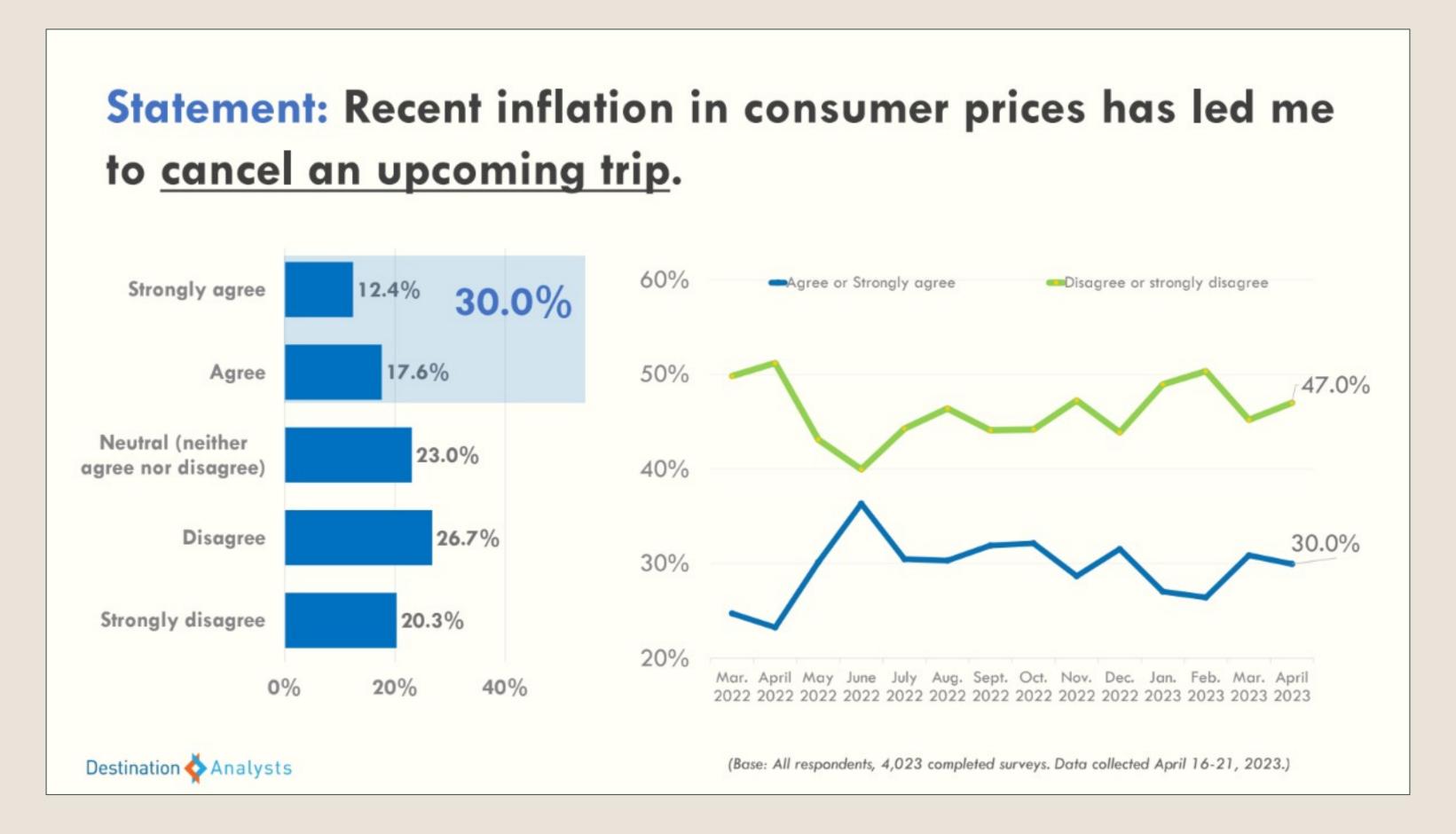


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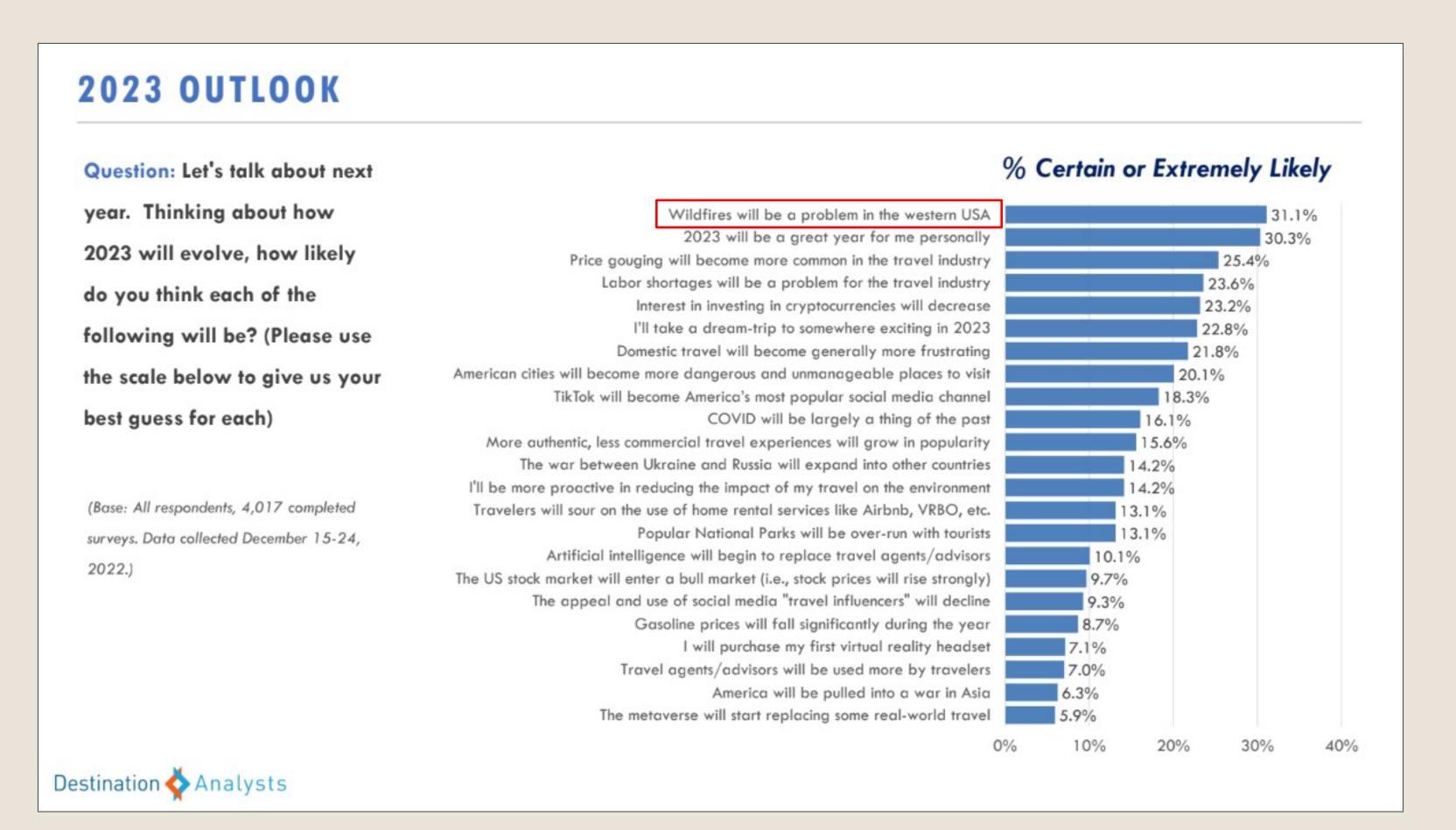


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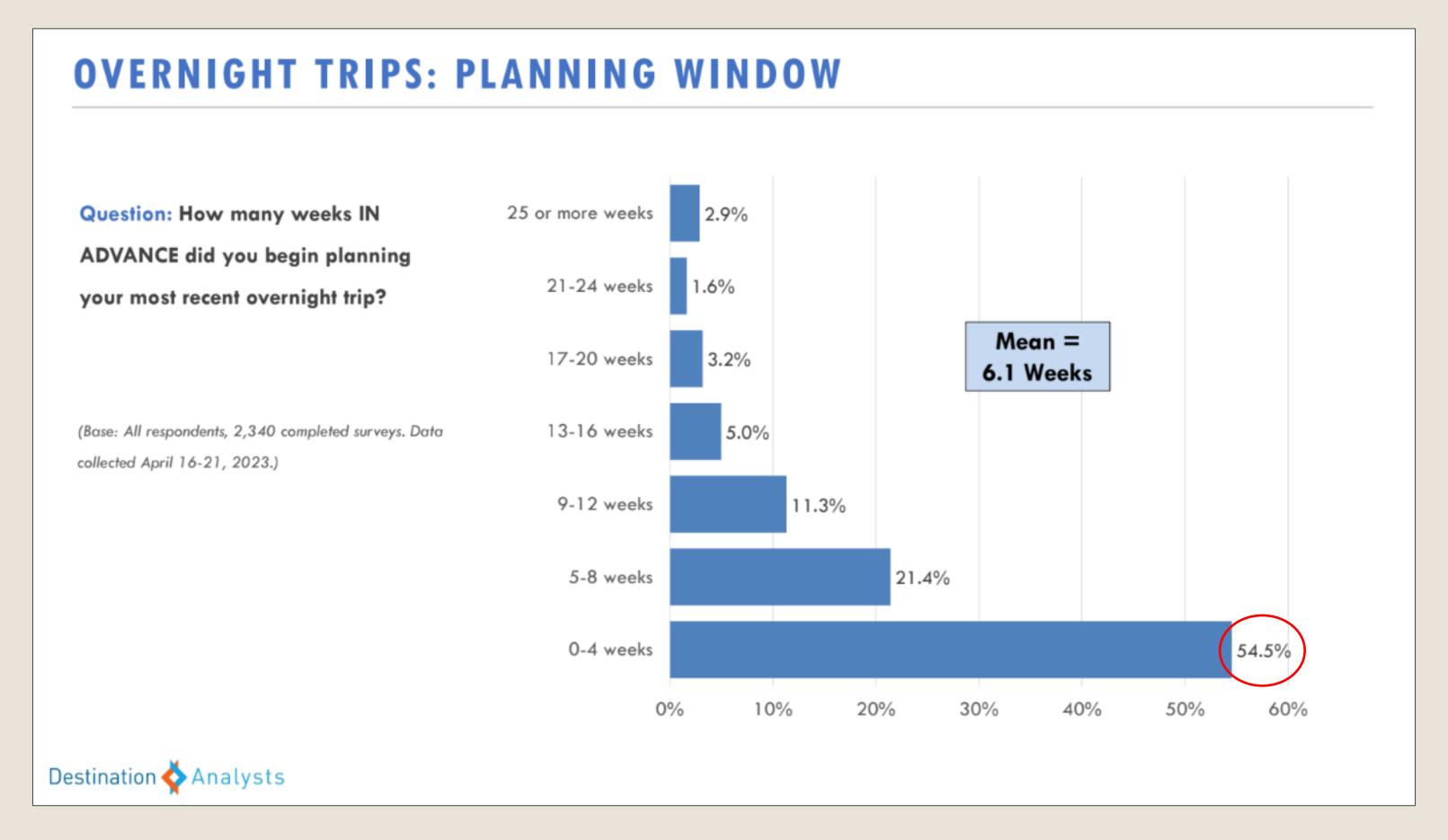


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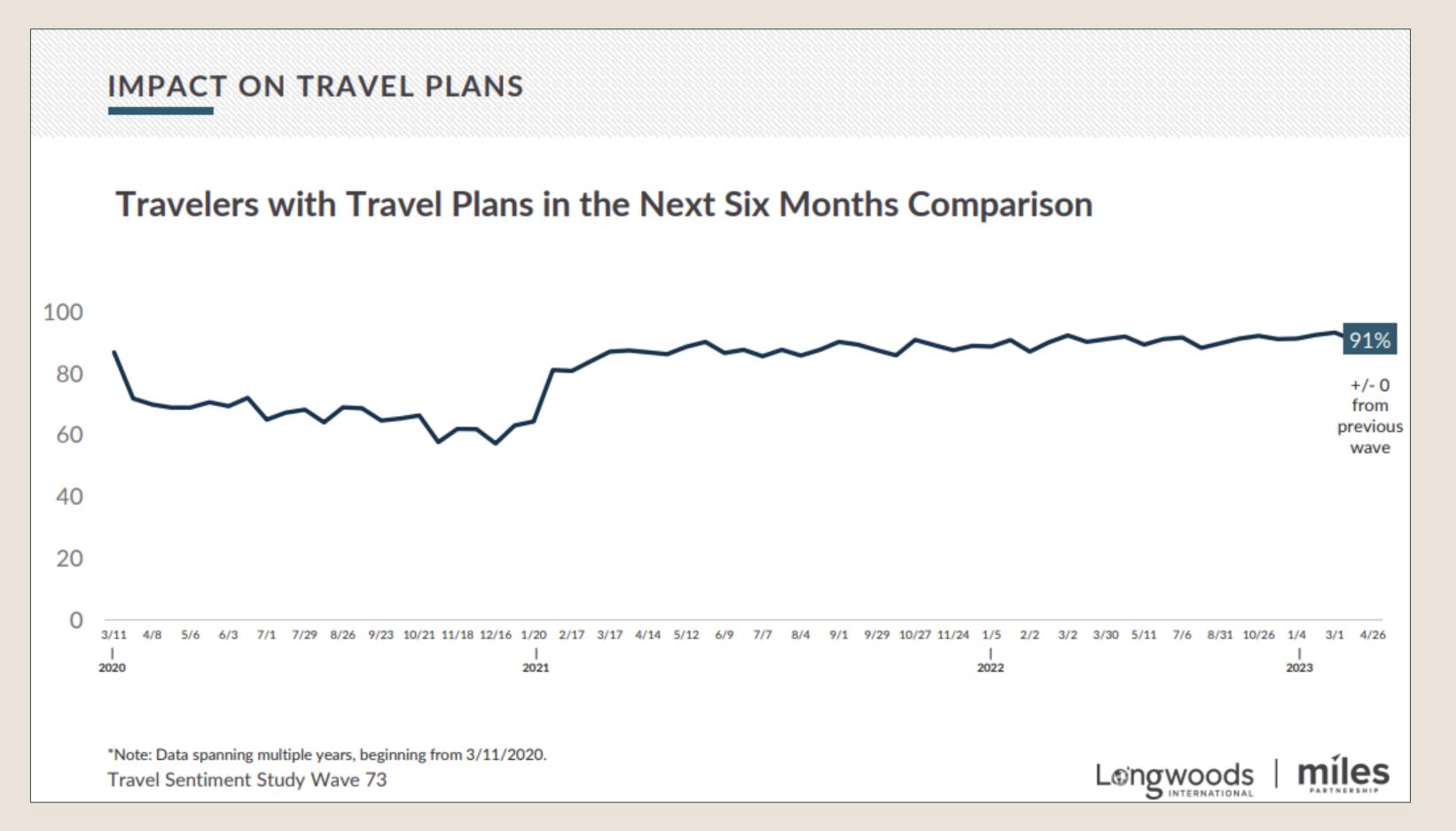
\*Survey Fielded April 16-21, 2023; Representative sample of adult American travelers; N=4,000+





#### LONGWOODS INTERNATIONAL – Travel Sentiment Study Wave 73

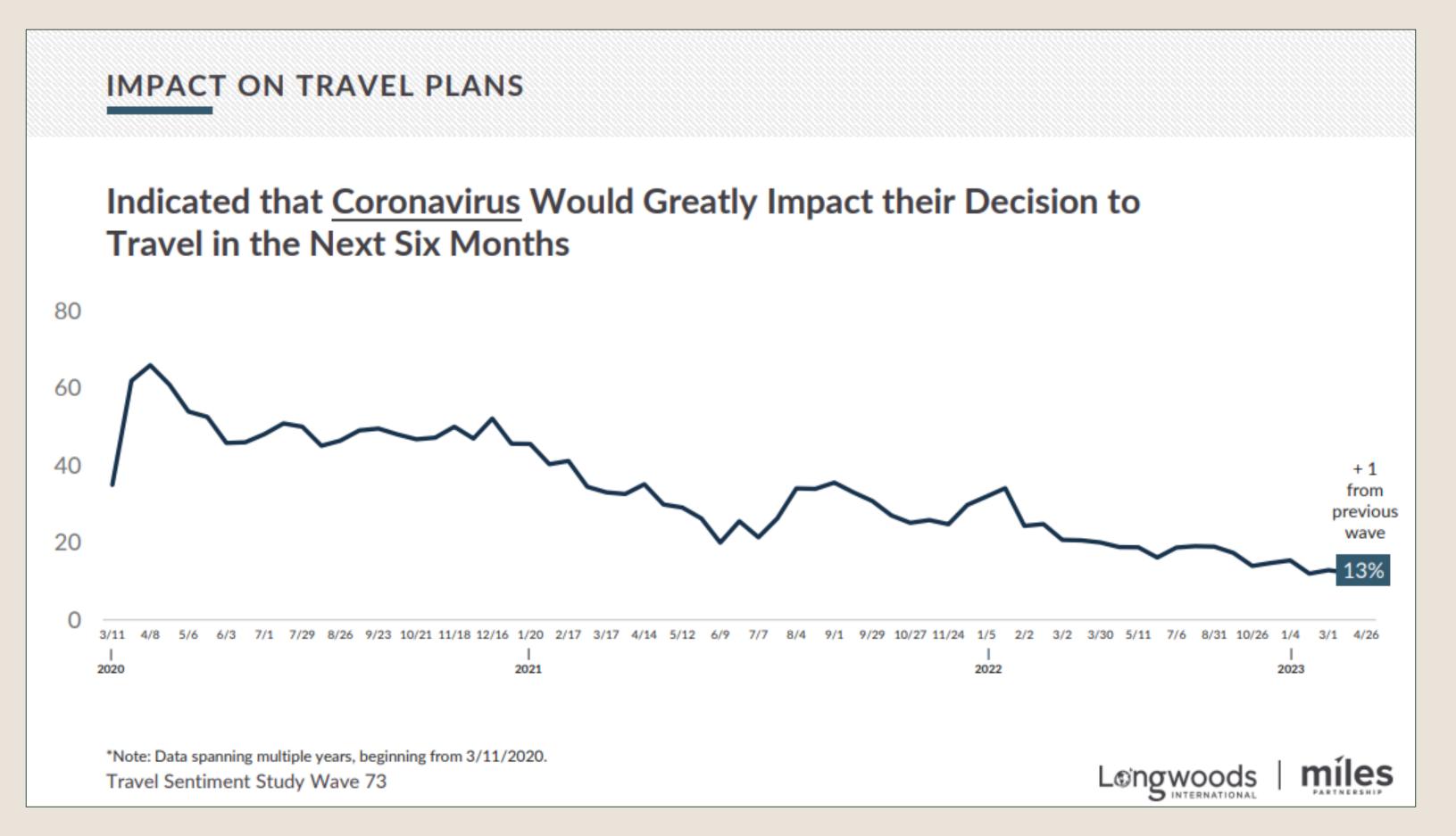
\*Survey Fielded April 26, 2023; US National Sample of 1,000 adults 18+





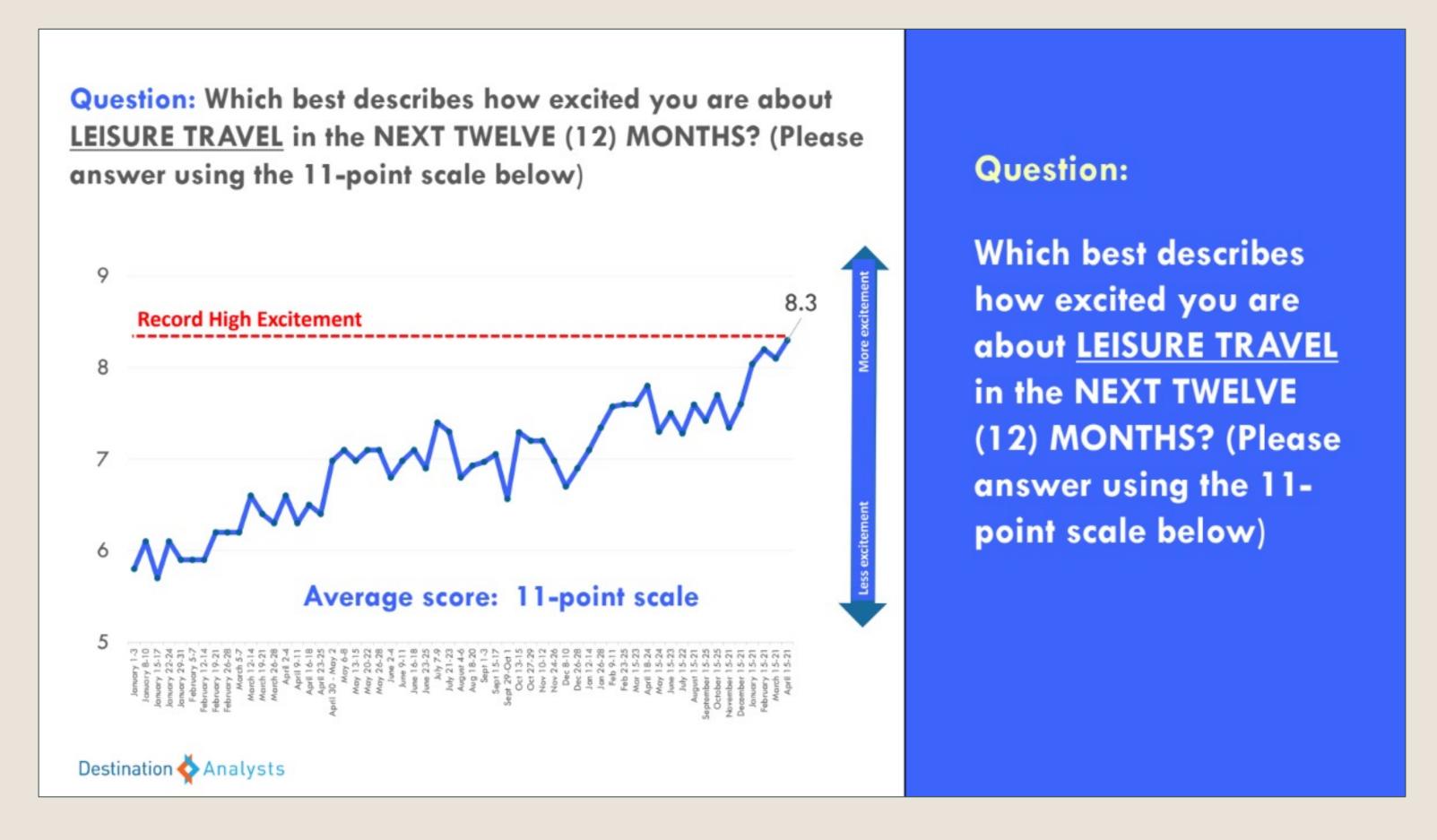
#### LONGWOODS INTERNATIONAL – Travel Sentiment Study Wave 73

\*Survey Fielded April 26, 2023; US National Sample of 1,000 adults 18+





\*Survey Fielded April 16-21, 2023; Representative sample of adult American travelers; N=4,000+





## Executive Summary



#### **EXECUTIVE SUMMARY**

#### Consumer Sentiment & Macroeconomic Trends

- Excitement around travel is at an all-time high
  - Concerns around recession and weakness in the US economy are widespread
  - Travelers are apprehensive about wildfires in Western states this summer
- Destinations nationwide are seeing shorter booking windows for both summer and fall

#### McMinnville Trends

- Average Daily Rate at both hotels and short-term rentals remains elevated in 2023
- Recent increases in lodging supply coupled with normal seasonality caused slight dips in Occupancy in Q1 2023
  - Total available short-term rental listings reached an all-time high in April 2023
  - Subsiding pent up travel demand from Covid, macroeconomic concerns, and a rainy spring in Oregon likely contributed to the decrease in Occupancy and Demand in Q1
  - Additional new hotels and RV slips could challenge Occupancy in the future
- Total Revenue collected at hotels and short-term rentals remains near an all-time high through Q1 2023



## Visit McMinnville



## Fiscal Year 2023 Recap

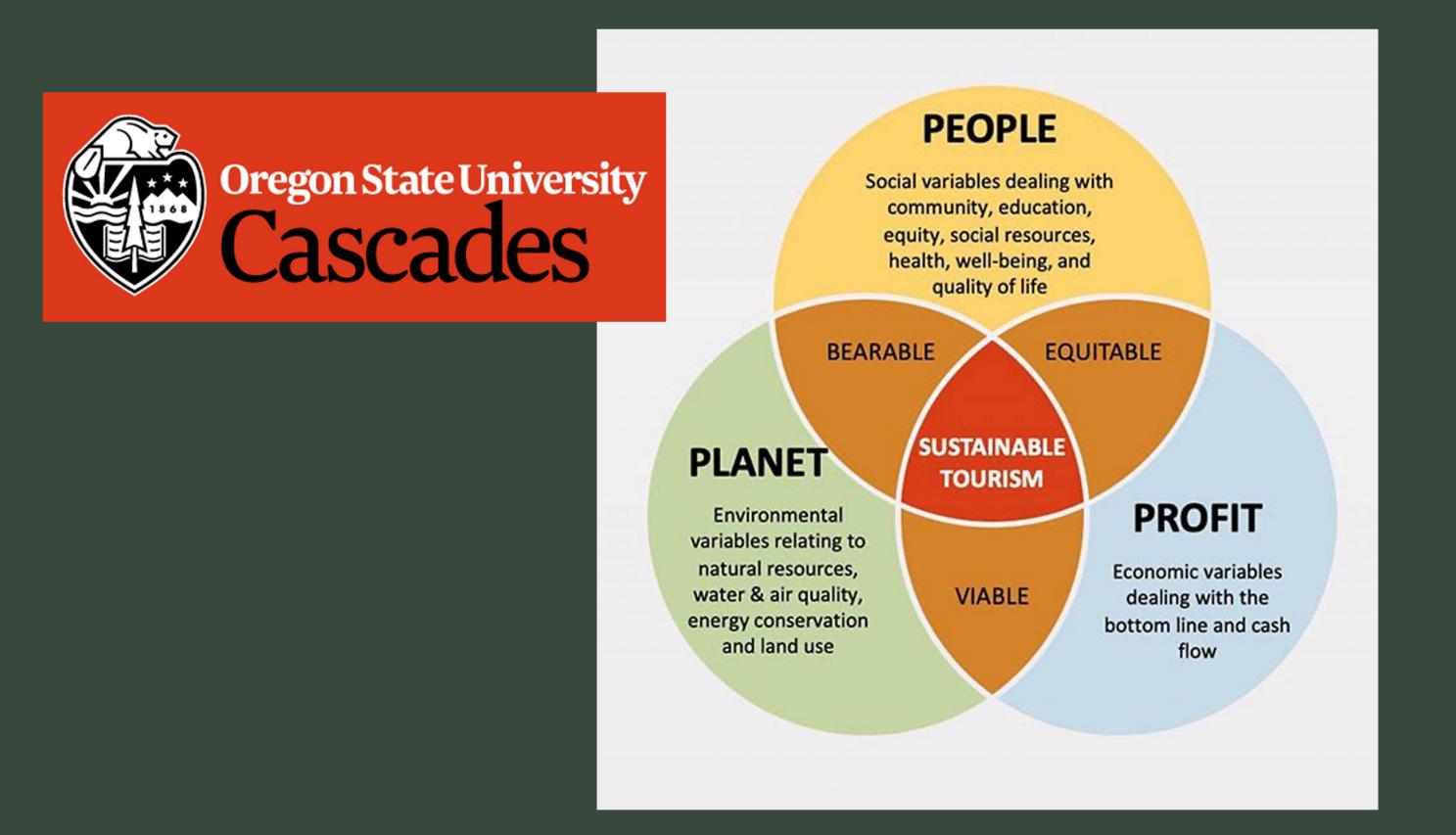


## Organizational Accomplishments

- Team Expansion + Lee McCollins
- · Board Succession Planning
- · Board & Staff DEI Training
- Move to New Office



## Resident Sentiment Survey with OSU Sustainable Tourism Lab





#### **Outdoor Recreation**



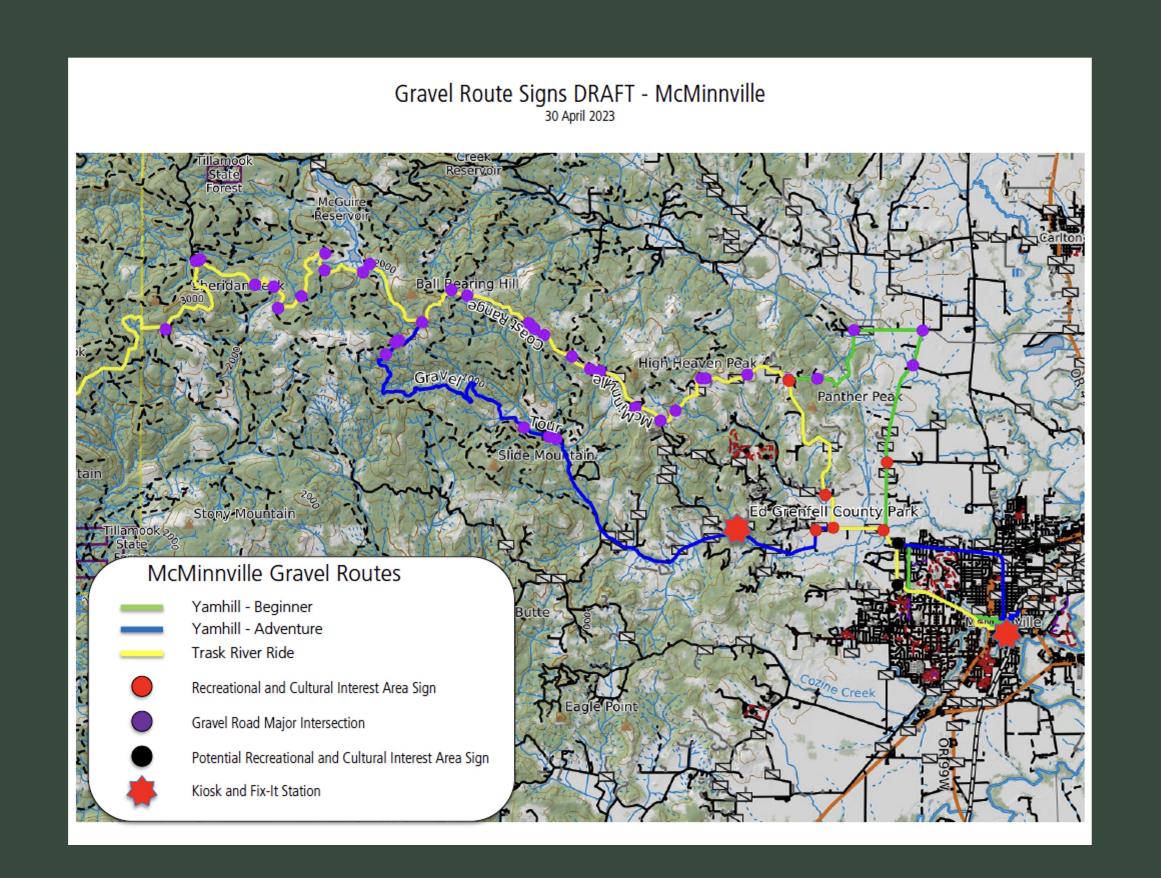








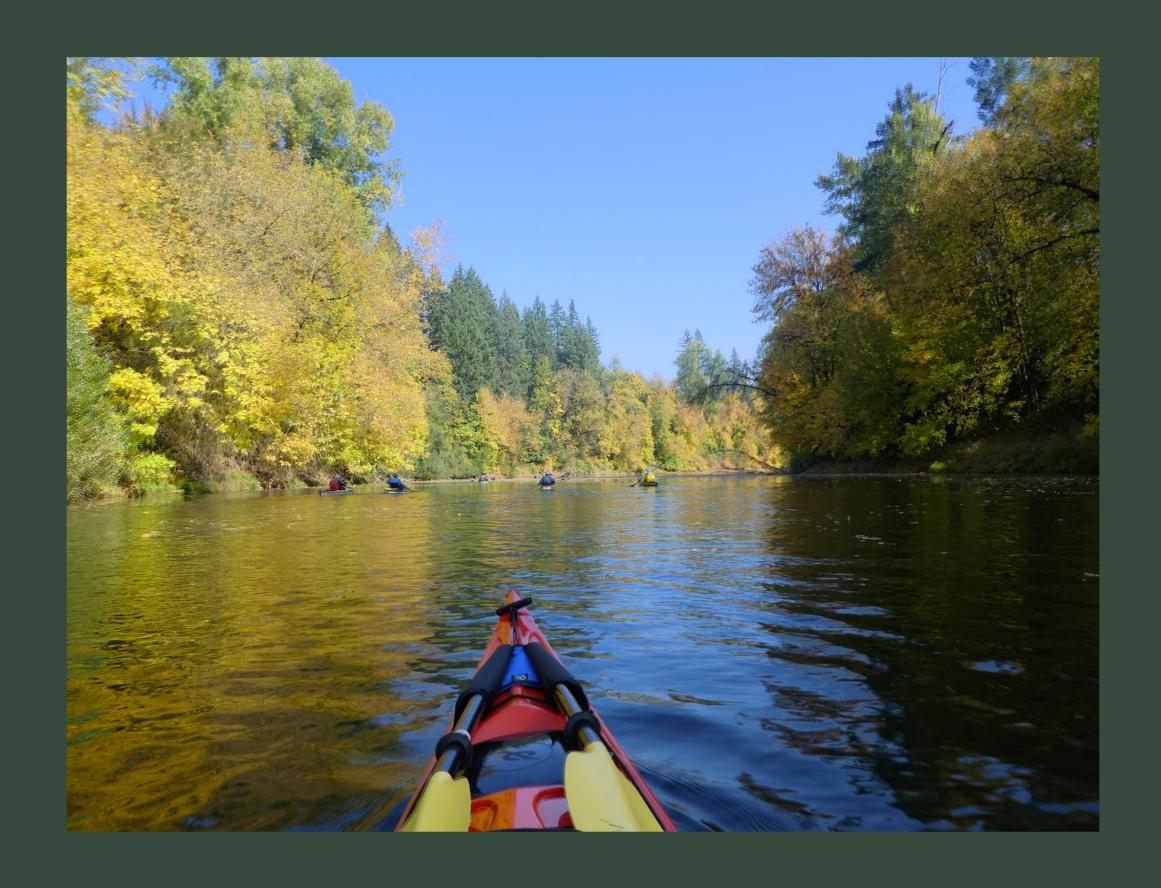
#### Outdoor Recreation





#### **Outdoor Recreation**





# Foundations Mural Installation #3 Alpine Avenue





- · Creation of "Meet Us in McMinnville" Campaign
- · New Advertising Placements (Pinterest, TV, etc.)
- · New Media Relations Strategy & Agency
- Area Map
- Expansion of CRUSH
- Vertical Videos
- Local Event Support













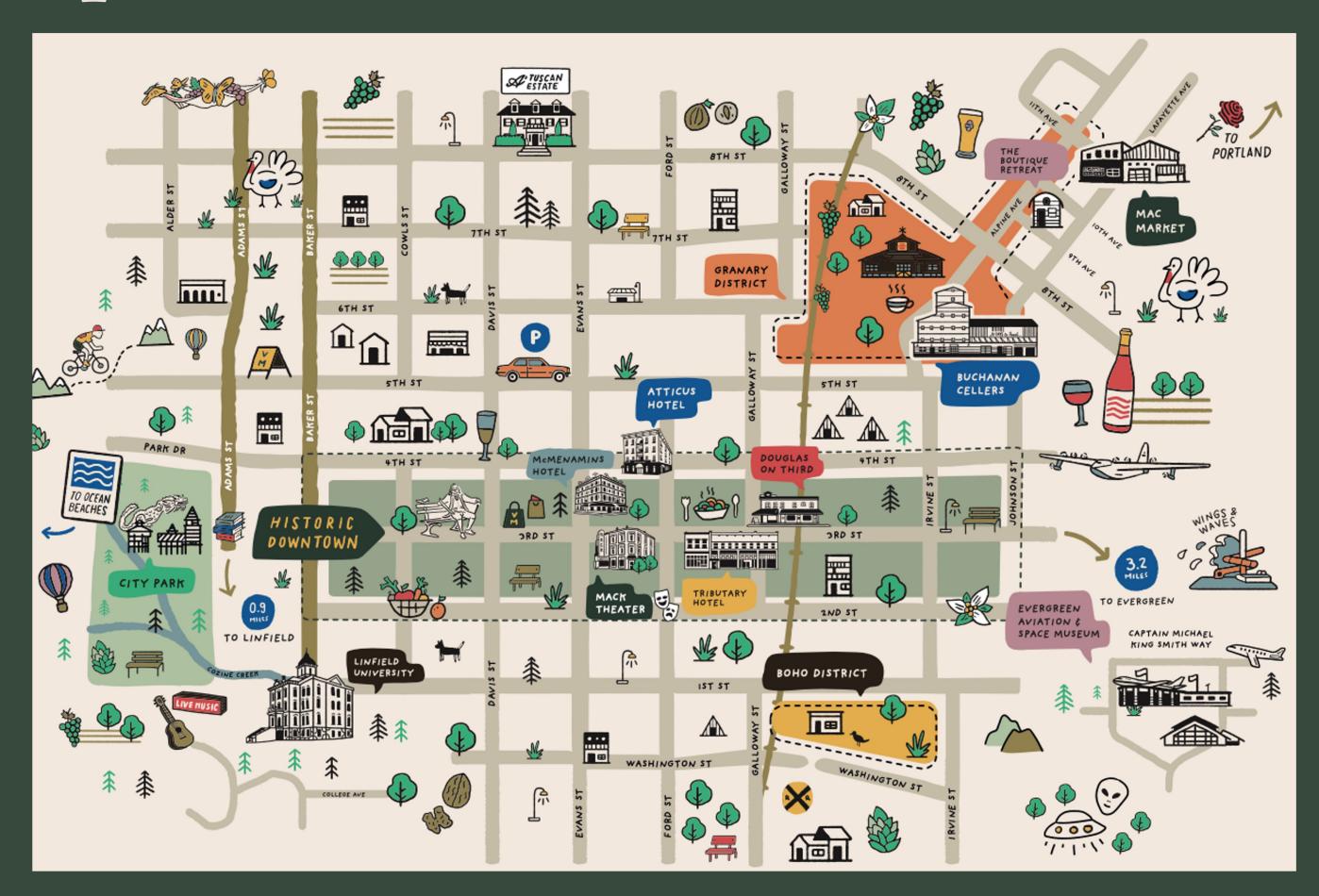




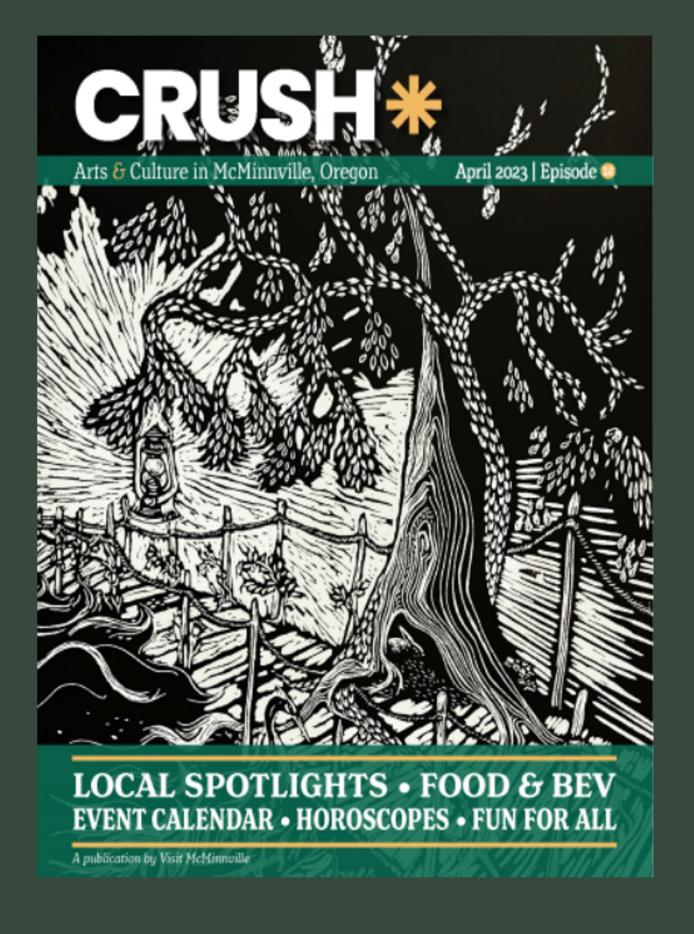


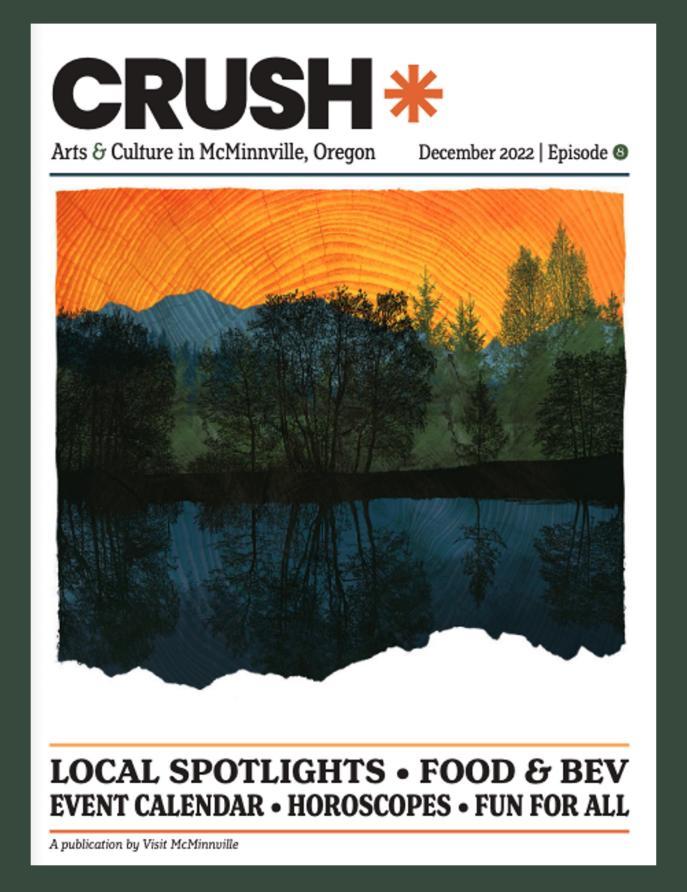
- Promotion of Granary District
   Businesses
- Hospitality Business Launch Support
- Connections to Industry Influencers
- Media Tours
- Local Event Support









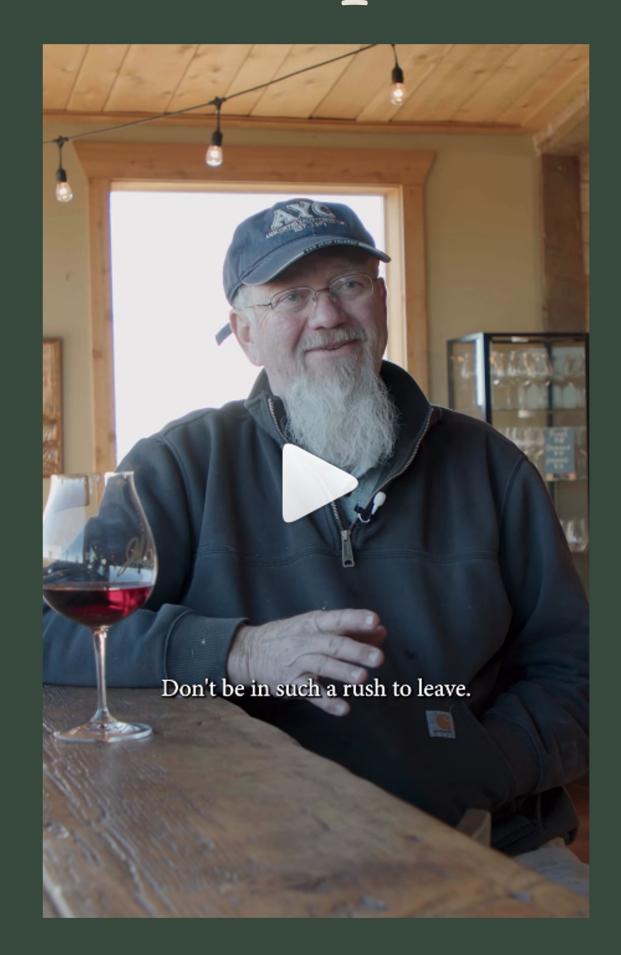




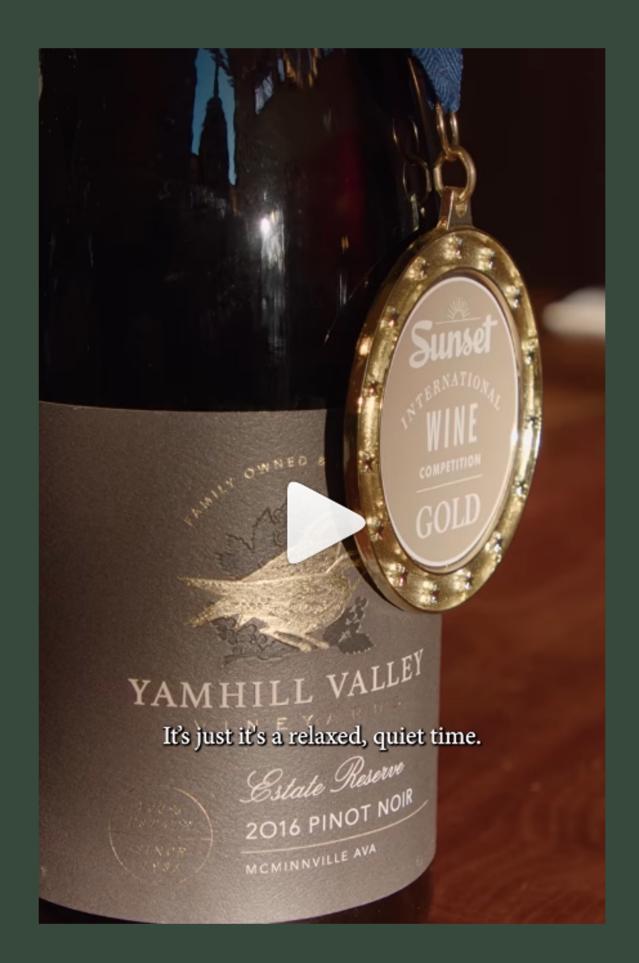
- 21 Local Writers
- 35 Local Artists & Photographers
- 11,100+ Copies Printed Monthly
- 7,100+ Distributed in News-Register
- 40+ Local Distribution Sites



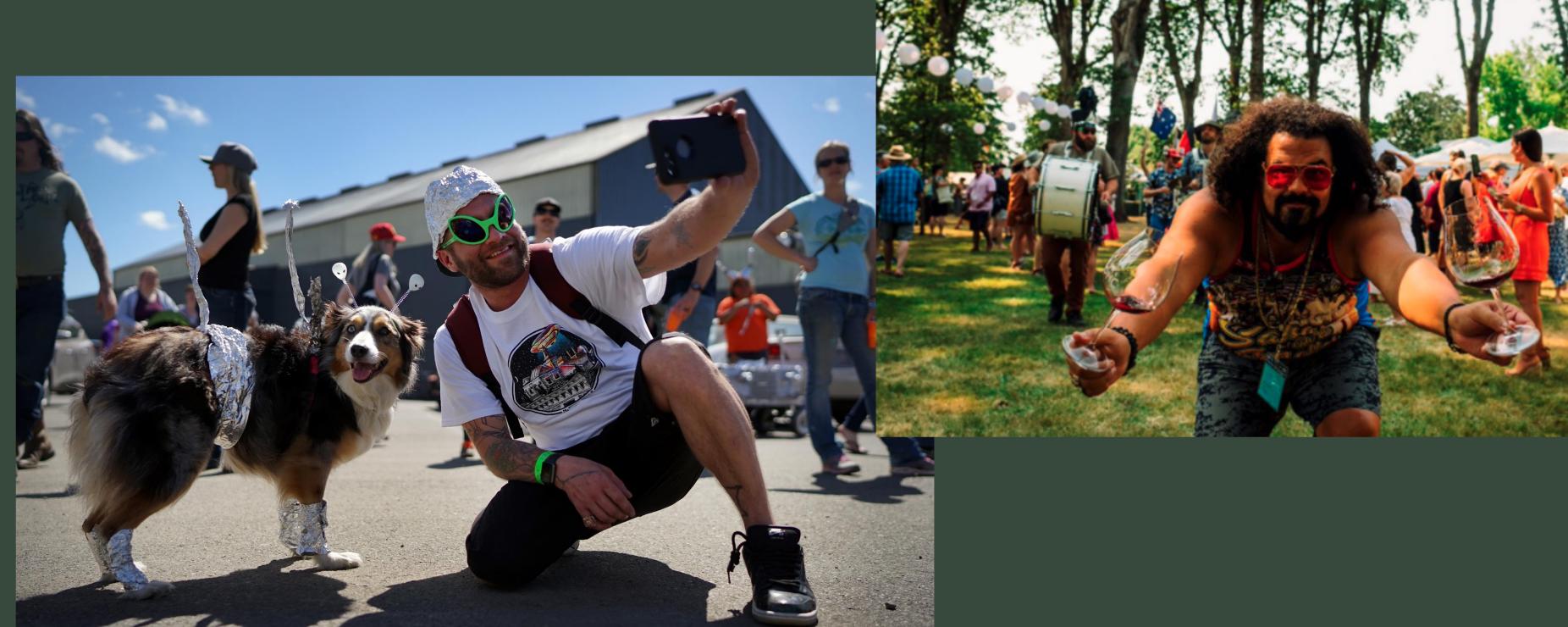






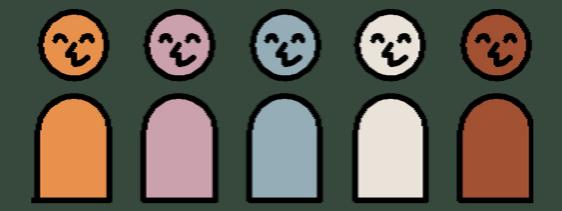








# Fiscal Year 2024 Plans & Budget





## Marketing & Communications Strategic Priorities FY24

- · Targeted & Data-Driven Advertising
- Emphasis on Creative Storytelling in the Media
- Build Internal Communications to Create Trust & Awareness within McMinnville
- Strategic Partnerships
- · Creation of Assets for Social Media & Search
- Internal Projects



## Destination Development Strategic Priorities FY24

- Hello McMinnville
- · Visitor Economy + Municipal Peer Share Trip
- · EV Station Coordination
- · Hospitality Workforce Support
- Outdoor Recreation Expansion
- · Arts & Culture
- · City Priority Stable Table + MEVLC Support



#### Hello McMinnville





Visit McMinnville



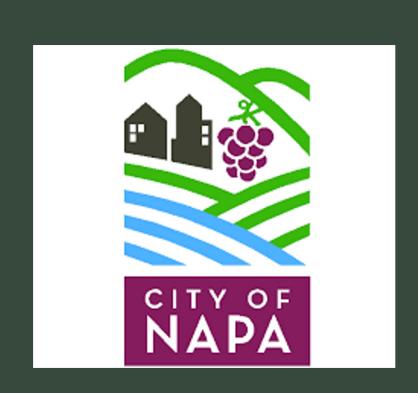
#### Economic Development Peer Share Trip













#### EV Station Coordination





### Hospitality Workforce Support





#### Outdoor Recreation Expansion







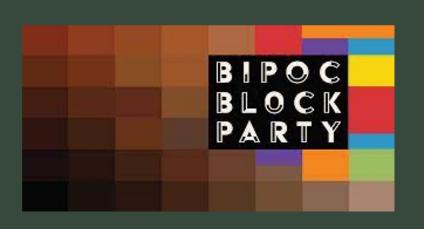
#### Arts & Culture





















## Art Alley Project







#### City Priorities - Stable Table & MEVLC Support





#### Leadership Investment

- Destination Development Manager
- · Hello McMinnville Manager
- Hosting an AmeriCorps Member
   (Resource Assistance for Rural Environments RARE)



**Estimated FY24 Expenses:** \$1,331,899

Estimated FY24 VM Operating Income: \$1,347,475 10.5% increase over FY23

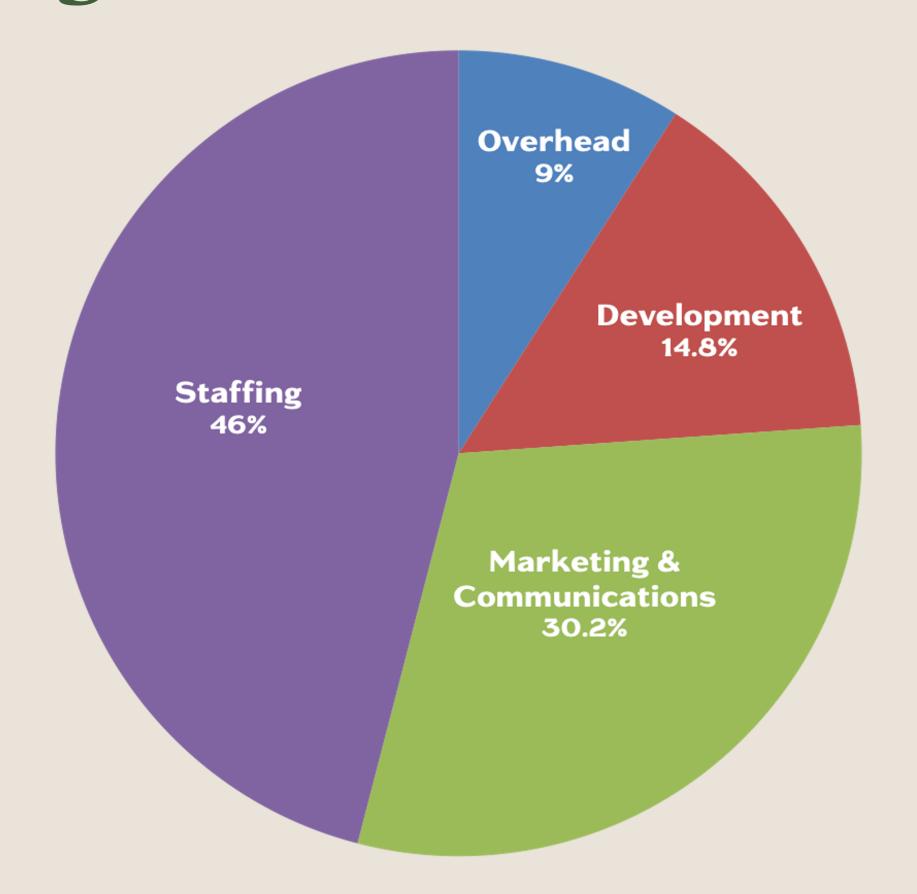
Overhead \$120,540

Development \$197,500

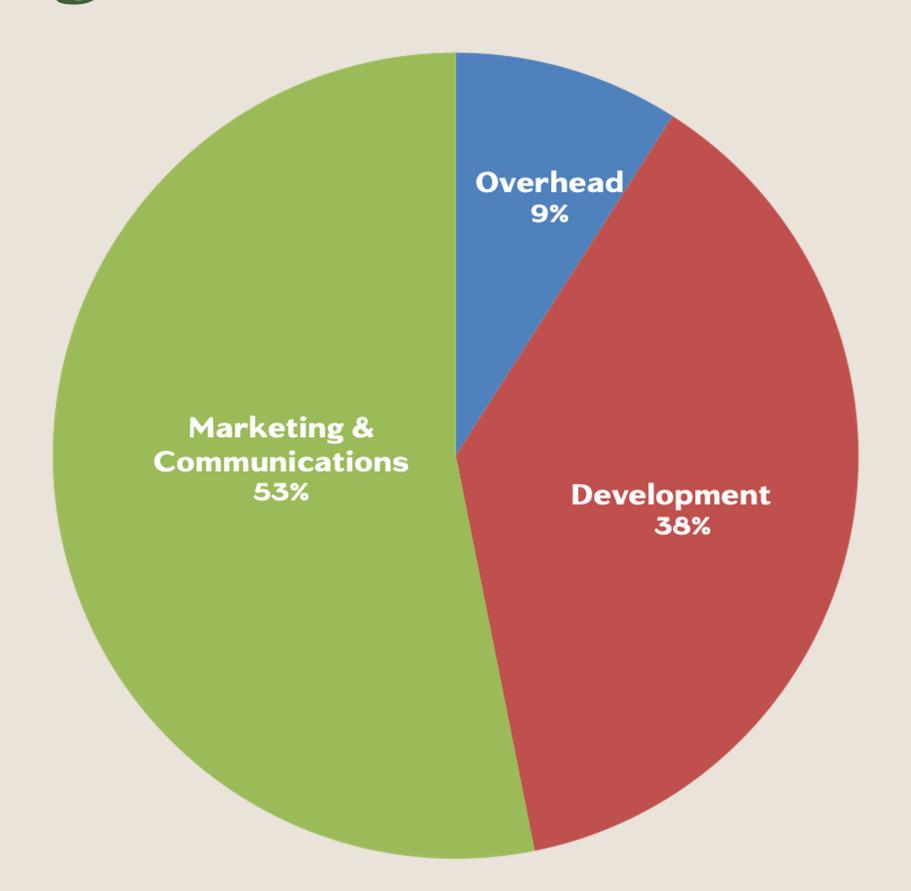
Marketing & Communications \$401,700

**Staffing** \$612,159

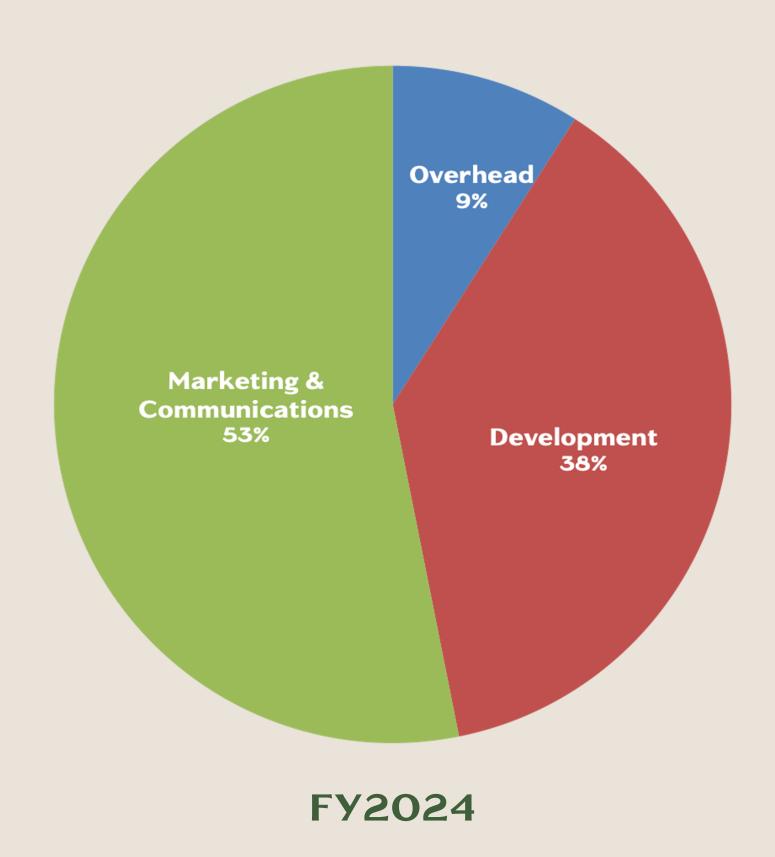


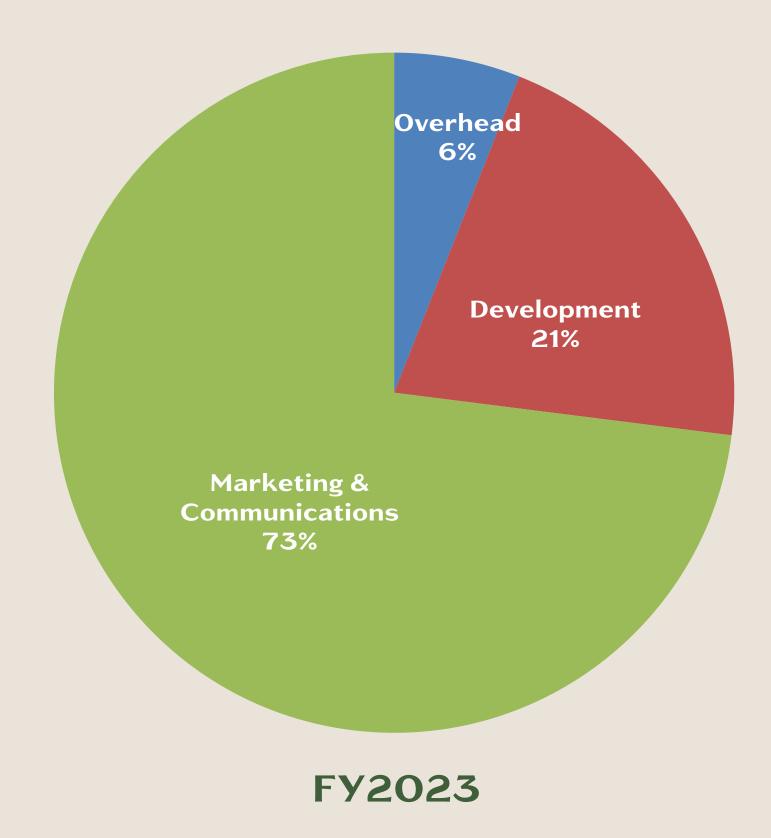














## Thank You



