

## **Injured Worker Packet**

### Process & Procedure Guide

What to do when an employee is injured on-the-job

If the Employee D<u>oes</u>
Not Seek Medical
Attention\*

<u>Employee:</u> complete ONLY the Injury/Illness/Incident Report Form (below) and send to Human Resources. Do not complete the 801 form.

\*If the employee is not sure if they should seek medical attention, they can call Rapid Care at (855) 959-2741. Rapid Care is available 24/7 and can recommend immediate care instructions, assist with making a doctor's appointment, help complete the 801 form, and provide first prescription fills.

If the Employee <u>Does</u> Seek Medical Attention <u>Employee\*\*:</u> complete the Injury/Illness/Incident Report Form (below) *and* the 801 form (below) and send both to Human Resources.

<u>Employee:</u> review the guide to workers compensation claims (below).

<u>Supervisor:</u> Immediately notify HR if the employee is hospitalized.

\*\*If the injury is serious and completing forms prior to seeking medical treatment is not reasonable, the employee's supervisor should complete what they can and turn in as outlined above.

While Employee
Seeks Medical
Attention

<u>Employee:</u> discuss physical requirements of your normal job with your medical provider and ask them to complete the Return-to-Work Status form (below). Return the form to your supervisor.

<u>Employee:</u> continue to bring any updated Return-to-Work Status release forms to your supervisor after each visit to your medical provider.

Human Resources: start the claims process with SAIF

Supervisor: forward all Return-to-Work Status forms to Human Resources.

<u>Supervisor:</u> prepare modified duty offer and make any needed arrangements for the modified duty.

If Employee Accepts
Modified Duty After
Seeking Medical
Attention

<u>Employee:</u> continue to bring any updated Return-to-Work Status release forms to your supervisor after each visit to your medical provider.

Supervisor: continue to forward all Return-to-Work Status forms to HR.

<u>Supervisor:</u> continue to revise modified work plan, as needs of the employee change, and keep Human Resources updated.

If Employee Cannot Work Due to Injury

<u>Employee:</u> provide documentation from healthcare provider to Supervisor or Human Resources authorizing absence from regular AND modified duty. <u>Human Resources:</u> provide employee with information regarding leave.

Employee: continue to communicate with supervisor while on leave.



## **Injured Worker Packet**

### **Guide to Workers Compensation**

#### How to file a claim

- If the employee believes they were injured at work or suffer from an illness because of your job, they should tell their supervisor or HR as soon as possible.
- The employee should then complete the "worker" portion of the form 801, "Report of Job Injury or Illness," and give it to their supervisor.
- HR will complete the employer portion of the 801 form and send it to SAIF insurance company.
- The employee can seek medical treatment from a health care provider of their choice and tell the provider they were injured on the job. Remember: the City cannot choose the health care provider.

#### How to get medical treatment

Employees may receive treatment from a health care provider of their choice on the initial claim, including:

- Authorized nurse practitioner
- Chiropractic physician
- Medical doctor
- Naturopathic physician
- Oral surgeon
- Osteopathic physician
- Physician assistant
- Podiatric physician
- Other health care providers
- The health care provider will bill SAIF. If the claim is accepted, SAIF will pay for medical treatment related to the work injury, with some limitations. If the claim is denied, or SAIF determines the services are not related to the work injury, the employee may have to pay for their medical treatment.

#### How to find the status of a claim

SAIF must accept or deny the claim within 60 days of the day The City has notice or knowledge of the claim. This is referred to as the interim period.

- If the claim is accepted, SAIF will send the employee a "Notice of Acceptance" that lists the specific medical conditions accepted.
- If the employee believes SAIF has not listed all the conditions caused by the injury, they must request, in writing, that SAIF add the missing conditions to the notice. If they believe that the notice is incomplete or incorrect, they must notify SAIF in writing of the error.

For more detailed information and frequently asked questions about the full process, please visit the SAIF webpage and the A guide to Oregon's workers' compensation benefits, rights, and responsibilities.

SAIF can also be contacted by phone at 800-285-8525.



## What is considered an injury?

#### What is considered an <u>injury</u>?

 Any physical harm, damage, or illness that occurs to an employee while they are performing their workplace responsibilities, or as a result of their work environment. These injuries can range from minor incidents like cuts or bruises to more severe accidents such as fractures, sprains, strains, burns, or even lifethreatening situations.

#### • What is considered an <u>incident</u>?

 Incidents are an unplanned, unwanted event that may involve bodily injury, damage to property or cause interruption in normal operations. There may also be "near miss" or "close call" incidents that do not cause any of the above, but should still be reported.

#### How minor of an injury is too minor to report?

 You should always report a workplace injury, regardless of its severity. There is no harm to you, nor your standing at the City, to report an incident or injury that occurred in the workplace!

#### Why should I report even a minor injury?

- 1. <u>Potential for Worsening</u>: A seemingly minor injury could develop into a more serious problem later.
- <u>Documentation</u>: Reporting ensures a record of the incident and injury. This is especially important if the employee ends up seeking medical attention, resulting in a Worker's Compensation claim.
- 3. <u>Prevention</u>: The City Safety Committee reviews all incidents & injuries. This helps prevent similar incidents from happening to other employees, and eliminates potential workplace hazards.
- 4. <u>Employer Responsibility</u>: The City of McMinnville has a responsibility to ensure a safe workplace and to address any injuries that occur.

Please report any incident or injury right away to your Supervisor and to HR using the Injury/Illness/Incident Report form. This can be found in the Injured Worker Packet on the City website, or "I" Drive.

## **Quick Guide**



### Things to know when you are injured



### **Getting Care**

- You can pick your own doctor when you first need treatment. SAIF will let you know if you need to change doctors later in the process.
- When receiving care, be sure to let your provider know at check-in that this is work related injury and the insurance carrier is SAIF.
- If aren't sure if you should seek medical attention, you can call Rapid Care at (855) 959-2741. Rapid Care is available 24/7 and can recommend immediate care instructions.



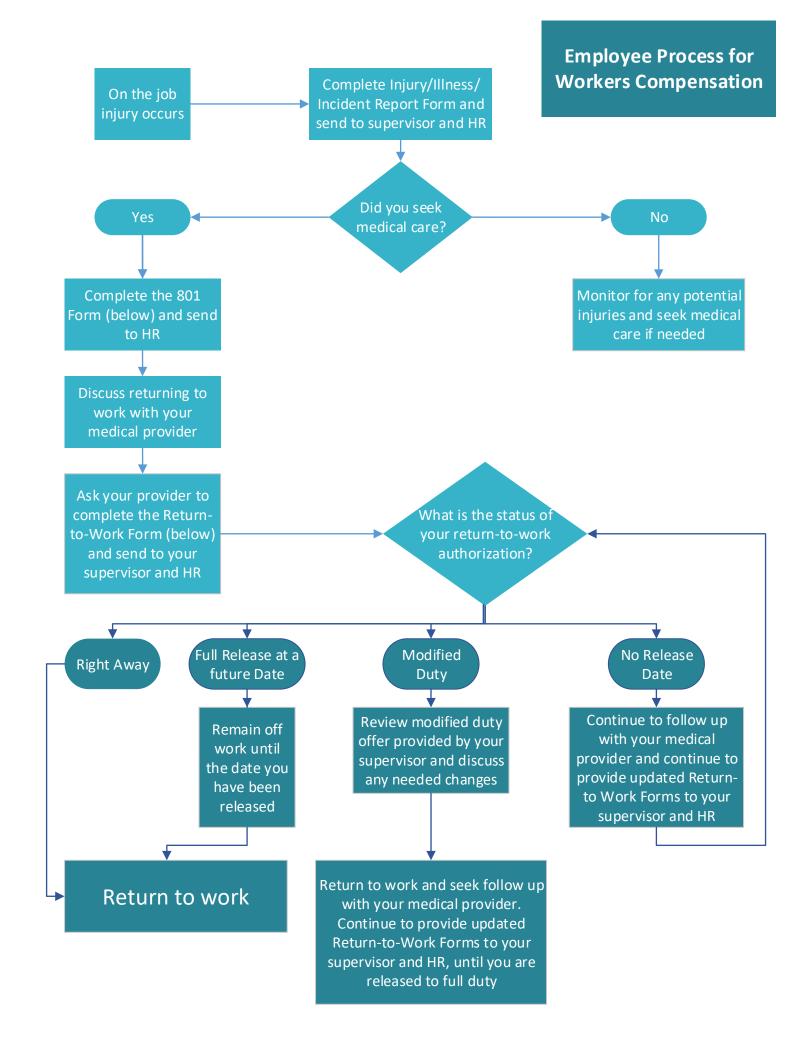


- SAIF's First Fill pharmacy program provides a limited number of cost-effective prescription drugs for work-related injuries or illnesses until a decision has been made on your claim.
- There will be no out-of-pocket costs to you for the prescriptions covered by First Fill. If you pay for any prescribed medications up until a decision is made on your claim, you can request reimbursement for them. However, you can be reimbursed only if your claim is accepted, and you must have itemized receipts to get reimbursed.
- View the First Fill prescription drug list:
  - https://www.saif.com/worker/first-fill-prescription-drug-list.html

### SAIF Claim



- Your claim will be processed by SAIF. Each claims process is a bit different as it is processed based on the needs of the employee. If you are interested in viewing your claim online, please visit MyClaim. This site allows employees to:
  - Track claim status
  - Request reimbursements
  - View time-loss payments and information
  - Find contact information for SAIF and your medical providers
    - https://www.saif.com/worker/the-claim-process/myclaim.html





## Injury/Illness/Incident Report Form

Use this form to report all injuries, illnesses, or "near miss" (could have caused an injury or illness). If you are an employee and will be seeking medical treatment, you <u>must</u> also complete an 801 form as soon as possible.

Contact Human Resources (HR) or your Supervisor for additional information.

Injured Person Information	on									
Name										
Primary Personal Phone										
Relationship to the City										
Date of Injury		Time of Injury	☐ am ☐ pm							
Location of Injury										
Transported for Medical	☐ Yes ☐ No	If yes, by								
Treatment?		who?								
Was 911 called?	☐ Yes ☐ No									
Incident Information										
Please describe, in detail,	what happened (at	ach another shee	t, if needed):							
Please indicate which boo	ly parts are injured:									
Please indicate which body parts are injured:										
Injured Person Signature Date										
,										
Witness Information (if any)										
Name		Phone Number								
Name		Phone Number								
Name		Phone Number								



	CLAIM NO.
For SAIF Customer Use	SUBJECT DATE
Area	CLASS
Dept.	DEFAULT DATE
Shift CC	EMPLOYER'S ACCOUNT NO.

Email: saif801@saif.com Toll-free phone: 1.800.285.8525 Toll-free FAX: 1.800.475.7785

## **Report of Job Injury** or Illness\*

Workers' compensation claim

To make a claim for a work-related injury or illness, fill out this form and give to your employer.

If you do not intend to file a workers' compensation claim with SAIF, do not sign the signature line. Your employer will give you a copy.

1. Date of injury or illness:	2. Date you left work: /	/			ne you began wo	ork			a.m.	4. Regularl days off:	y scheduled	DEPT USE:
5. Time of injury a.m.	6. Time you		a.m.	7. Shi			(from)	a.m.	p.m.			Emp
or illness:	left work:	=	p.m.		f injury:		(to)	a.m.	p.m.	M T W	T F S S	Ins
8. What is your illness or injury? What part	of the body? Which	side? (Exan	nple: spra	ained rig	ht foot)	Left F	Right				ere if you have	Occ
10. What caused it? What were you doing?	Include vehicle made	chinery or t	ool used	l (Exam	nle: Fell 10 feet	when climbing a	n extension lac	lder carrying	a 40-noun	more than	· –	Nat
To what caused in what were you doing.	morado vemere, ma		.001 4504	. (Litain)	pre- 1 em 10 1ee	en emmemg a	caronoron me	are carrying	a to poun	a 00.1 01 100	ing initeriors)	Part
												Ev
												Src
												2src
Information ABOVE this line: date	of death, if death	occurred	; and C	Oregon	OSHA case l	og number mu	st be release	d to an aut	horized w	orker repi	resentative upo	n request.
11. Your legal name: 12. Language preference: 13. Birthdate: 14. Gender:												
15. Your mailing address:				City:			State	e: ZIF	):	1 / 16.	Mobile/home pho	
					,						1	
17. Occupation:										18.	Work phone:	
19. Names of witnesses:						20. Your email	address (Optio	nal):		-		
21. Name and phone number of health insur	rance company:					22. Name and a are now reporti		th care provid	der who tre	ated you for	the injury or illne	ss you
23. Have you previously injured this body p	part?		Yes	No								
24. Were you hospitalized overnight as an in	npatient?		Yes	No								
25. Were you treated in the emergency room	n?		Yes	No								
release relevant medical records to the workers' compensation insurer, self-insured employer, claim administrator, and the Oregon Department of Consumer and Business Services. <b>Notice:</b> Relevant medical records include record of prior treatment for the same conditions or of injuries to the same area of the body. A HIPAA authorization is not required (45 CFR 164.512(I)). Release of HIV/AIDS records, certain drug and alcohol treatment records, and other records protected by state and federal law requires separate authorization. <b>I understand I have a right to see a health care provider of my choice subject to certain restrictions under ORS 656.260 and ORS 656.325</b> .												
27. Worker signature:				- 1	3. Completed by lease print):						29. Date:	/
Employer at time of injury  Complete the rest of this form and give a copy of the form to the worker. If the worker is unavailable, complete with available information. Notify SAIF within five days of knowledge of the claim. Even if the worker does not wish to file a claim, maintain a copy of this form.												
30. Employer legal business name:							31. Phone:			32. FEIN:		
33. If worker leasing company, list client business name:  34. Client FEIN:									nt			
35. Address of principal place of business (not P.O. Box):												
37. Street address from which worker is/was supervised:  38. Nature of business in supervised:  ZIP: supervised:										which worker is/was		
39. Address where event occurred:												
40. Was injury caused by failure of a machi	ne or product, or by a	person other	er than th	ne injure	d worker?		Yes	No		41. Class	s code:	
42. Were other workers injured?	Yes No	43. Did is			ig course	Unknown	Yes	No		44. OSH	A 300 log case no	):
45. Date employer knew of claim:	46. Worker weekly wa					7. Date worker ired:				If fatal, date death	2	
49. Return-to-work status: Not returned		Regular Date:	/	/		Modified /	/				urs and wages?	Yes No
By my signature, I acknowledge I am responsible for notifying my workers' compensation insurance company within five days of knowledge of the claim. I understand I may not restrict the worker's choice of or access to a health care provider. If I do, it could result in civil penalties under ORS 656.260.												
50. Employer signature:			. Name a lease pri								52. Date:	′ /
OSHA requirements: E	mplovers must repor	rt work-rela	ted fatal	lities and	catastrophes to	Oregon OSHA	either in person	n or by telen	hone withi	n eight hour	s. In addition.	

## **RETURN-TO-WORK STATUS**

Worker's name:					(	Claim number (if known):						
Nex	t schedu	led appointment	t date:									
Is th	ie worke	er expected to m	aterially i	mprove fro	om medical	l treatm	ent or the	e passage	of time?	Yes No		
W	ORK	STATUS (Se	elect one o	ption)								
	OPTION 1 Released to Regular Work  Status from (date):  Released to the hours routinely worked and tasks routinely performed in the job held at the time of injury.											
		N 2 Not Release rker is <i>not capab</i>				Status from (date): to:						
		N 3 Released										
		d to work, <i>subjec</i>	=	_	vork restric	etions (n	iote only	tnose tna	t are appuca	ble):		
		ork hours:		-								
	Lift/carry/push/pull restriction  One-time ≤1/3 of			s workday	1/3-2/3 of w	vorkdav	rkday ≥2/3 of workday		Duration			
	Lift:	pounds	i i	ınds	poun			inds	hrs./day	hrs./one time		
	Carry:	pounds	<del>                                   </del>	ınds	pounds		pounds		hrs./day	hrs./one time		
	Push:	pounds	pounds		pounds		pounds		hrs./day	hrs/one time		
	Pull:	pounds	pou	ınds	poun	ds	pounds		hrs/day	hrs/one time		
	Activity	y restrictions										
	Stand:			Twist:	hrs./day	hrs	s/one time	Crawl:	hrs./day	hrs/one time		
	Walk:	Walk: hrs/day hrs/one ti		Climb:	hrs./day	hrs	s/one time	Crouch:	hrs./day	hrs./one time		
	Sit:	Sit: hrs/day hrs/one time		Bend:	hrs./day	hrs	s/one time	Balance:	hrs./day	hrs./one time		
	Drive: _ Kneel:		rs./one time	Above- shoulder- reach:	hrs/day	hrs	s/one time	Below- shoulder- reach:	hrs./day	hrs/one time		
	Hand u	se restrictions				Foot use restrictions						
	Fine actions: hrs./day L hand				hrs./day R hand		Raise:		s./day L foothrs./day R			
	Keyboar	<i>ding:</i> hrs./day	hrs./day	y R hand		Push:	hrs./	/day L foothrs./day R foot				
	Grasp:	hrs./day	y L hand	hrs./day	y R hand							
	Notes /	other restriction	ns:									
Med	dical pro	vider's signature	e:					Date:				
		nl provider's nam	ne:					Phone r	10.:			



# **Injured Worker Packet**Process & Procedure Guide

#### **High-risk Exposures**

If an injured worker is exposed to a high-risk source or is believed to have been exposed to HIV, post-exposure prophylaxis (PEP) medications may be administered. Generally, PEP medications should be started within 72 hours after exposure. Because of the urgency in taking these medications and their high costs, you may call to authorize the medications before the claim is started with SAIF.

Examples of exposures that might require PEP medications are as follows:

**Blood & Body Fluid Exposure**: Employee may come into contact with a suspect's blood or other bodily fluids during altercations or medical emergencies. For example, if a suspect or arrestee is known to have an infectious disease and they bite, scratch, or spit on a Police Officer, there's a potential risk for disease transmission

Handling/Injured by Suspected Contaminated Items: Employees may inadvertently come into contact with items contaminated with HIV, Hepatitis B, or Hepatitis C during clean-ups, searches, or arrests, such as used syringes or needles, drug paraphernalia, or clothing contaminated with blood

**Sexual Assault Cases**: In cases where employees handle suspects or victims involved in sexual assault or where they encounter potential exposure to semen or vaginal fluids

